



GENERAL SERVICES AGREEMENT

This agreement outlines the key details of your food waste collection service with My Green Michigan (MGM). Full Terms & Conditions are available at www.mygreenmi.com/terms and incorporated by reference. By signing below, you agree to both this summary and the full Terms & Conditions.

Service Details

Service Start Date	4/27/2026
Service Location(s)	City of Novi Ella Mae Poer Park/Tollgate
Number of Carts / Pickup Frequency	4 64-gallon Bins 2 at each location
Monthly Service Fee	\$338.50
One-Time Delivery/Setup Fee	\$80.00 \$ 20.00 per Bin
Add-On Services (e.g., liners, bin washing)	\$60.00 Monthly \$15.00 per bin

Key Terms

- Invoices are due within **30 days** of issue. Late payments may result in paused service until payment is received.
- Carts **must be free of glass** and contain **no more than 1** gallon of non-compostable material per 64-gallon cart. If a cart is contaminated or too heavy to move or tip, it will not be serviced. Fees still apply.
- Service can be rescheduled for reasons such as weather, mechanical issues, holidays or route changes. We will provide advance notice whenever possible.
- Pricing is locked for the first year. After that, changes may occur with at least 30 days' notice.
- Replacement carts or parts due to excessive damage may incur a fee. Normal wear and tear is covered.
- Full Terms & Conditions are available at www.mygreenmi.com/terms and include additional details on warranties, liability and other legal provisions.

By signing below, you confirm that you have read and agree to this Service Agreement and the full Terms & Conditions.

Organization Name: City of Novi

MGM Representative: **Robb Harper**

Customer Name:

Date: 4/21/2026

Date:

Signature: *Robb Harper*

Signature:

Title: Business Development

Title:



MASTER TERMS & CONDITIONS

These Terms & Conditions (“Terms”) govern the provision of organics collection and related services (“Services”) by My Green Michigan, LLC (“MGM”) to the customer (“Client”). By receiving Services or signing the Service Agreement, Client agrees to these Terms.

1. Payment Terms

- Invoices are due within 30 days of the invoice date.
- Accounts with invoices more than 60 days past due may have service paused until payment is made.
- A finance charge of 1.5% per month, or the maximum allowable by state law, applies to past-due balances.
- Client agrees to pay any collection costs incurred, including reasonable attorney’s fees.

2. Service Scope

- MGM will provide organics-rated carts for the collection of food scraps and approved compostable materials.
- Service frequency and cart count will be agreed upon in the Service Agreement and may be adjusted with notice.
- Only materials approved by MGM and/or certified by the Biodegradable Products Institute (BPI) may be placed in carts.
- MGM contracts hauling and composting services to ensure uncontaminated loads are diverted from landfill.

3. Contamination & Weight

- Carts must be free of glass and contain no more than 1.5% contamination by volume.
- Overweight or contaminated carts will not be serviced and may result in additional charges, including landfill tipping fees and trucking costs.
- Contamination rates and landfill fees are based on current market value and may change.

4. Damaged Carts

- Normal wear and tear is expected. Carts are expected to last a minimum of three (3) years.
- Carts damaged beyond normal wear and tear may be replaced at the Client’s expense at current market rates.



MASTER TERMS & CONDITIONS

5. Scheduling & Access

- Service days and times may vary due to weather, mechanical issues, or route changes.
- Carts must be staged in the agreed-upon location and accessible for pickup.

6. Compliance with Law

- Both Parties must comply with all applicable federal, state, and local laws and regulations.
- MGM prohibits offering or accepting bribes or facilitation payments to or from public officials or other persons.

7. Warranties

- MGM warrants that Services will be performed in a professional and workmanlike manner.
- MGM disclaims all other warranties, expressed or implied, including warranties of merchantability or fitness for a particular purpose.

8. Confidentiality

- All non-public information exchanged in connection with Services is confidential and may not be disclosed without written consent, except as required by law or as needed to perform Services.

9. Limitation of Liability

- MGM's liability to Client for any claim arising out of or related to Services is limited to the total amount paid by Client to MGM in the 12 months preceding the claim.
- In no event will either Party be liable for indirect, incidental, or consequential damages.

10. Term & Termination

- These Terms remain in effect for as long as Client receives Services from MGM.
- Either Party may terminate with 30 days' written notice, or immediately for material breach if not cured within 30 days.

11. Governing Law

- These Terms are governed by the laws of the State of Michigan.

Last updated: August 2025



MyGREEN
MICHIGAN



ACCEPTABLE COMPOSTABLE MATERIALS



Fruits/Vegetables



Dairy products



Tea bags/Coffee grounds and filters



Bread/Grains



Napkins/Paper Towel (without chemicals)



Meats/Bones



Grease



Eggshells



BPI Certified Products

BPI Certified Compostable Ware

BPI labeled products, i.e. compostable bags, containers, silverware, etc.



Biodegradable Products Institute

bpiworld.org

NON-ACCEPTABLE MATERIALS

WHEN IN DOUBT, LEAVE IT OUT!



Glass



Metal



Plastic (including plastic bags, plastic wrap, silverware, straws, bottles)



Condiment packaging



Bleached towels/napkins



Pet waste

