



CITY OF NOVI, MI 2010

Benchmark Report

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UNDERSTANDING THE BENCHMARK COMPARISONS

COMPARISON DATA

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
Region	
West Coast ¹	16%
West ²	21%
North Central West ³	10%
North Central East ⁴	13%
South Central ⁵	7%
South ⁶	25%
Northeast West ⁷	3%
Northeast East ⁸	4%
Population	
Less than 40,000	45%
40,000 to 74,999	20%
75,000 to 149,000	17%
150,000 or more	19%

¹ Alaska, Washington, Oregon, California, Hawaii

² Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico

³ North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota

⁴ Illinois, Indiana, Ohio, Michigan, Wisconsin

⁵ Oklahoma, Texas, Louisiana, Arkansas

⁶ West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC

⁷ New York, Pennsylvania, New Jersey

⁸ Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

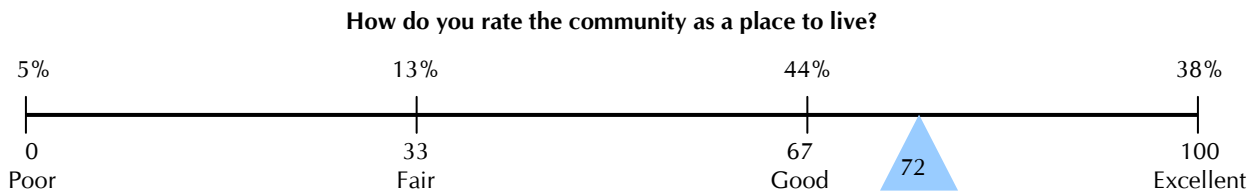
PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, “excellent” = 100, “good” = 67, “fair” = 33 and “poor” = 0. If everyone reported “excellent,” then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor,” the result would be 0 on the 100-point scale. If half the respondents gave a score of “excellent” and half gave a score of “poor,” the average would be in the middle of the scale (like the center post of a teeter totter) between “fair” and “good.” An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with “don’t know”	Step 1: Remove the percent of “don’t know” responses	Total without “don’t know”	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	$= 36 \div (100-5) =$	38%	100	$= 38\% \times 100 =$	38
Good	42%	$= 42 \div (100-5) =$	44%	67	$= 44\% \times 67 =$	30
Fair	12%	$= 12 \div (100-5) =$	13%	33	$= 13\% \times 33 =$	4
Poor	5%	$= 5 \div (100-5) =$	5%	0	$= 5\% \times 0 =$	0
Don’t know	5%		–			
Total	100%		100%			72



INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The final column shows the comparison of your jurisdiction's average rating to the benchmark.

Where comparisons for quality ratings were available, the City of Novi's results were generally noted as being "above" the benchmark, "below" the benchmark or "similar" to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as "more," "similar" or "less" (for example, the percent of crime victims, residents visiting a park or residents identifying code enforcement as a problem.) In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much less" or "much above"). These labels come from a statistical comparison of the City of Novi's rating to the benchmark where a rating is considered "similar" if it is within the margin of error; "above," "below," "more" or "less" if the difference between your jurisdiction's rating and the benchmark is greater the margin of error; and "much above," "much below," "much more" or "much less" if the difference between your jurisdiction's rating and the benchmark is more than twice the margin of error.

This report contains benchmarks at the national level.

NATIONAL BENCHMARK COMPARISONS

Overall Community Quality Benchmarks

	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Overall quality of life in Novi	77	50	357	Much above
Your neighborhood as place to live	76	58	240	Much above
Novi as a place to live	80	60	306	Much above
Recommend living in Novi to someone who asks	86	20	134	Much above
Remain in Novi for the next five years	78	58	133	Similar

Community Transportation Benchmarks

	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ease of car travel in Novi	59	70	235	Above
Ease of bicycle travel in Novi	46	123	231	Similar
Ease of walking in Novi	53	131	233	Similar
Availability of paths and walking trails	51	80	136	Similar
Traffic flow on major streets	45	90	191	Similar

Drive Alone Benchmarks

	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	88	3	121	Much more

Transportation and Parking Services Benchmarks

	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Street repair	47	157	360	Similar
Street cleaning	61	74	248	Above
Street lighting	56	102	267	Similar
Snow removal	58	99	224	Similar
Sidewalk maintenance	58	42	229	Much above
Traffic signal timing	50	64	183	Similar
Bus or transit services	40	144	185	Much less
Amount of public parking	61	10	168	Much above

Housing Characteristics Benchmarks

	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality housing	58	12	256	Much above
Variety of housing options	65	12	125	Much above

Housing Costs Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	24	116	128	Much less

Built Environment Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Quality of new development in Novi	67	15	207	Much above
Overall appearance of Novi	74	24	279	Much above

Population Growth Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Population growth seen as too fast	27	158	200	Much less

Nuisance Problems Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	2	182	197	Much less

Planning and Community Code Enforcement Services Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Land use, planning and zoning	56	22	243	Much above
Code enforcement (weeds, abandoned buildings, etc.)	61	10	299	Much above

Economic Sustainability and Opportunities Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Employment opportunities	50	27	245	Much above
Shopping opportunities	85	4	243	Much above
Novi as a place to work	69	26	250	Much above
Overall quality of business and service establishments in Novi	72	5	120	Much above

Economic Development Services Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Economic development	56	37	236	Much above

Job and Retail Growth Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Retail growth seen as too slow	22	152	199	Much less
Jobs growth seen as too slow	80	82	202	Much more

Personal Economic Future Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Positive impact of economy on household income	24	33	196	Much above

Community and Personal Public Safety Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
In your neighborhood during the day	93	55	264	Above
In your neighborhood after dark	80	52	260	Much above
In Novi's downtown area during the day	92	48	226	Much above
In Novi's downtown area after dark	78	37	235	Much above
Violent crime (e.g., rape, assault, robbery)	87	24	231	Much above
Property crimes (e.g., burglary, theft)	74	27	231	Much above
Environmental hazards, including toxic waste	85	16	130	Much above

Crime Victimization and Reporting Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Victim of crime	8	173	202	Less
Reported crimes	80	81	200	More

Public Safety Services Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Police services	77	29	346	Much above
Fire services	82	50	286	Above
Ambulance or emergency medical services	82	41	280	Much above
Crime prevention	71	25	270	Much above
Fire prevention and education	71	47	215	Above
Traffic enforcement	68	13	291	Much above
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	62	42	147	Above

Contact with Police and Fire Departments Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with the City of Novi Police Department	29	5	7	Similar
Overall impression of most recent contact with the City of Novi Police Department	72	7	19	Above
Had contact with the City of Novi Fire Department	9	5	6	Less
Overall impression of most recent contact with the City of Novi Fire Department	84	7	13	Much above

Community Environment Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cleanliness of Novi	77	12	136	Much above
Quality of overall natural environment in Novi	68	38	132	Above
Preservation of natural areas such as open space, farmlands and greenbelts	61	23	137	Much above

Frequency of Recycling Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	69	149	187	Much less

Utility Services Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Storm drainage	66	14	285	Much above
Recycling	60	186	267	Similar

Community Recreational Opportunities Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recreation opportunities	63	85	247	Above

Participation in Parks and Recreation Opportunities Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Novi recreation centers	44	149	162	Much less
Participated in a recreation program or activity	33	183	189	Much less
Visited a neighborhood park or City park	71	194	197	Much less

Parks and Recreation Services Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
City parks	70	113	261	Similar
Recreation programs or classes	67	100	283	Above
Recreation centers or facilities	66	76	221	Above

Cultural and Educational Opportunities Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to attend cultural activities	55	87	251	Above
Educational opportunities	66	49	192	Much above

Participation in Cultural and Educational Opportunities Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Novi public libraries or their services	71	97	173	Similar

Cultural and Educational Services Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public schools	79	17	209	Much above
Public library services	84	8	263	Much above

Community Health and Wellness Access and Opportunities Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality health care	70	2	195	Much above
Availability of affordable quality food	72	4	133	Much above
Availability of preventive health services	69	3	103	Much above

Community Quality and Inclusiveness Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sense of community	62	66	251	Above
Openness and acceptance of the community toward people of diverse backgrounds	67	26	213	Much above
Availability of affordable quality child care	63	2	188	Much above
Novi as a place to raise kids	80	49	298	Much above
Novi as a place to retire	65	73	279	Much above

Services Provided for Population Subgroups Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services to seniors	69	23	248	Much above
Services to youth	65	32	222	Much above
Services to low income people	53	17	195	Much above

Civic Engagement Opportunities Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in community matters	64	25	124	Much above
Opportunities to volunteer	67	44	128	Above

Participation in Civic Engagement Opportunities Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	21	160	197	Much less
Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media	33	116	154	Much less
Volunteered your time to some group or activity in Novi	27	184	200	Much less
Participated in a club or civic group in Novi	17	96	102	Much less
Provided help to a friend or neighbor	86	102	102	Much less

Voter Behavior Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Registered to vote	86	89	207	Similar
Voted in last general election	71	138	206	Less

Use of Information Sources Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Read Novi Newsletter	81	80	137	Similar
Visited the City of Novi Web site	56	82	121	Less

Local Government Media Services and Information Dissemination Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cable television	48	103	162	Similar
Public information services	67	21	244	Much above

Social Engagement Opportunities Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in social events and activities	62	36	128	Above
Opportunities to participate in religious or spiritual events and activities	66	52	99	Similar

Contact with Immediate Neighbors Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	44	84	116	Less

Public Trust Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Value of services for the taxes paid to Novi	54	75	314	Above
The overall direction that Novi is taking	59	35	258	Much above
Job Novi government does at welcoming citizen involvement	53	63	272	Above
Overall image or reputation of Novi	75	35	237	Much above

Services Provided by Local, State and Federal Governments Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services provided by the City of Novi	70	48	342	Much above
Services provided by the Federal Government	43	67	210	Similar
Services provided by the State Government	39	159	213	Below
Services provided by Oakland County Government	55	21	112	Above

Contact with City Employees Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with City employee(s) in last 12 months	40	212	229	Much less

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Novi average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Knowledge	78	21	269	Much above
Responsiveness	74	34	266	Much above
Courteousness	80	13	220	Much above
Overall impression	76	28	307	Much above

JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Valdez, AK	4,036	Mission Viejo, CA	93,102
Auburn, AL.....	42,987	Morgan Hill, CA.....	33,556
Gulf Shores, AL	5,044	Mountain View, CA	70,708
Tuskegee, AL.....	11,846	Newport Beach, CA	70,032
Fayetteville, AR	58,047	Palm Springs, CA	42,807
Little Rock, AR	183,133	Palo Alto, CA	58,598
Avondale, AZ	35,883	Poway, CA	48,044
Casa Grande, AZ.....	25,224	Rancho Cordova, CA	55,060
Chandler, AZ.....	176,581	Redding, CA	80,865
Cococino County, AZ.....	116,320	Richmond, CA	99,216
Dewey-Humboldt, AZ.....	6,295	San Francisco, CA	776,733
Flagstaff, AZ	52,894	San Luis Obispo County, CA.....	247,900
Florence, AZ	17,054	San Rafael, CA	56,063
Gilbert, AZ	109,697	Santa Barbara County, CA.....	399,347
Green Valley, AZ	17,283	Santa Monica, CA	84,084
Kingman, AZ	20,069	South Lake Tahoe, CA.....	23,609
Marana, AZ	13,556	Stockton, CA.....	243,771
Mesa, AZ.....	396,375	Sunnyvale, CA	131,760
Peoria, AZ	108,364	Temecula, CA	57,716
Phoenix, AZ	1,321,045	Visalia, CA.....	91,565
Pinal County, AZ.....	179,727	Walnut Creek, CA.....	64,296
Prescott Valley, AZ.....	25,535	Calgary, Canada.....	878,866
Queen Creek, AZ	4,316	District of Saanich,Victoria, Canada	103,654
Scottsdale, AZ	202,705	Edmonton, Canada.....	666,104
Sedona, AZ	10,192	Guelph, Ontario, Canada.....	114,943
Surprise, AZ	30,848	Kamloops, Canada	77,281
Tempe, AZ	158,625	Kelowna, Canada	96,288
Yuma, AZ.....	77,515	Oakville, Canada	144,738
Yuma County, AZ.....	160,026	Thunder Bay, Canada.....	109,016
Agoura Hills, CA	20,537	Victoria, Canada	78,057
Bellflower, CA.....	72,878	Whitehorse, Canada.....	19,058
Benicia, CA	26,865	Winnipeg, Canada	619,544
Brea, CA.....	35,410	Yellowknife, Canada	16,541
Brisbane, CA	3,597	Arapahoe County, CO.....	487,967
Burlingame, CA.....	28,158	Archuleta County, CO.....	9,898
Carlsbad, CA	78,247	Arvada, CO.....	102,153
Chula Vista, CA.....	173,556	Aspen, CO	5,914
Concord, CA	121,780	Aurora, CO	276,393
Davis, CA.....	60,308	Boulder, CO	94,673
Del Mar, CA.....	4,389	Boulder County, CO	291,288
Dublin, CA.....	29,973	Breckenridge, CO	2,408
El Cerrito, CA	23,171	Broomfield, CO	38,272
Elk Grove, CA	59,984	Castle Rock, CO.....	20,224
Galt, CA	19,472	Centennial, CO	103,000
La Mesa, CA	54,749	Clear Creek County, CO	9,322
Laguna Beach, CA	23,727	Colorado Springs, CO	360,890
Livermore, CA.....	73,345	Craig, CO.....	9,189
Lodi, CA.....	56,999	Crested Butte, CO	1,529
Long Beach, CA.....	461,522	Denver, CO	554,636
Lynwood, CA	69,845	Douglas County, CO.....	175,766
Menlo Park, CA.....	30,785	Durango, CO	13,922

Eagle County, CO.....	41,659	Eustis, FL.....	15,106
Englewood, CO.....	31,727	Gainesville, FL.....	95,447
Fort Collins, CO.....	118,652	Hillsborough County, FL.....	998,948
Frisco, CO.....	2,443	Jupiter, FL.....	39,328
Fruita, CO.....	6,478	Kissimmee, FL.....	47,814
Georgetown, CO.....	1,088	Lee County, FL.....	454,918
Grand County, CO.....	12,442	Martin County, FL.....	126,731
Grand Junction, CO.....	41,986	Melbourne, FL.....	71,382
Greenwood Village, CO.....	11,035	Miami Beach, FL.....	87,933
Gunnison County, CO.....	13,956	North Palm Beach, FL.....	12,064
Highlands Ranch, CO.....	70,931	North Port, FL.....	22,797
Hot Sulphur Springs, CO.....	521	Oakland Park, FL.....	30,966
Jefferson County, CO.....	527,056	Ocala, FL.....	45,943
Lakewood, CO.....	144,126	Oldsmar, FL.....	11,910
Larimer County, CO.....	251,494	Oviedo, FL.....	26,316
Lone Tree, CO.....	4,873	Palm Bay, FL.....	79,413
Longmont, CO.....	71,093	Palm Beach, FL.....	10,468
Louisville, CO.....	18,937	Palm Beach County, FL.....	1,131,184
Loveland, CO.....	50,608	Palm Beach Gardens, FL.....	35,058
Mesa County, CO.....	116,255	Palm Coast, FL.....	32,732
Montrose, CO.....	12,344	Panama City, FL.....	36,417
Northglenn, CO.....	31,575	Pasco County, FL.....	344,765
Parker, CO.....	23,558	Pinellas County, FL.....	921,482
Pitkin County, CO.....	14,872	Pinellas Park, FL.....	45,658
Salida, CO.....	5,504	Port Orange, FL.....	45,823
Silverthorne, CO.....	3,196	Port St. Lucie, FL.....	88,769
Steamboat Springs, CO.....	9,815	Sanford, FL.....	38,291
Sterling, CO.....	11,360	Sarasota, FL.....	52,715
Summit County, CO.....	23,548	Seminole, FL.....	10,890
Thornton, CO.....	82,384	South Daytona, FL.....	13,177
Vail, CO.....	4,531	St. Cloud, FL.....	20,074
Westminster, CO.....	100,940	Tallahassee, FL.....	150,624
Wheat Ridge, CO.....	32,913	Titusville, FL.....	40,670
Coventry, CT.....	11,504	Volusia County, FL.....	443,343
Hartford, CT.....	121,578	Walton County, FL.....	40,601
Wethersfield, CT.....	26,271	Winter Garden, FL.....	14,351
Windsor, CT.....	28,237	Winter Park, FL.....	24,090
Dover, DE.....	32,135	Albany, GA.....	76,939
Belleair Beach, FL.....	1,751	Alpharetta, GA.....	34,854
Bonita Springs, FL.....	32,797	Cartersville, GA.....	15,925
Brevard County, FL.....	476,230	Conyers, GA.....	10,689
Cape Coral, FL.....	102,286	Decatur, GA.....	18,147
Charlotte County, FL.....	141,627	Milton, GA.....	30,180
Clearwater, FL.....	108,787	Roswell, GA.....	79,334
Collier County, FL.....	251,377	Savannah, GA.....	131,510
Cooper City, FL.....	27,939	Smyrna, GA.....	40,999
Coral Springs, FL.....	117,549	Snellville, GA.....	15,351
Dania Beach, FL.....	20,061	Suwanee, GA.....	8,725
Daytona Beach, FL.....	64,112	Valdosta, GA.....	43,724
Delray Beach, FL.....	60,020	Honolulu, HI.....	876,156
Destin, FL.....	11,119	Ames, IA.....	50,731
Duval County, FL.....	778,879	Ankeny, IA.....	27,117
Escambia County, FL.....	294,410	Bettendorf, IA.....	31,275

Davenport, IA.....	98,359	Daviess County, KY.....	91,545
Des Moines, IA.....	198,682	New Orleans, LA	484,674
Indianola, IA.....	12,998	Andover, MA	31,247
Marion, IA.....	7,144	Barnstable, MA	47,821
Urbandale, IA.....	29,072	Bedford, MA	12,595
Waukee, IA	5,126	Burlington, MA	22,876
Boise, ID	185,787	Cambridge, MA.....	101,355
Moscow, ID	21,291	Needham, MA	28,911
Post Falls, ID	17,247	Shrewsbury, MA	31,640
Twin Falls, ID.....	34,469	Worcester, MA.....	172,648
Batavia, IL	23,866	Baltimore County, MD	754,292
Centralia, IL.....	14,136	College Park, MD.....	24,657
Clarendon Hills, IL	7,610	Gaithersburg, MD	52,613
Collinsville, IL	24,707	La Plata, MD	6,551
Crystal Lake, IL.....	38,000	Montgomery County, MD	873,341
DeKalb, IL	39,018	Ocean City, MD.....	7,173
Downers Grove, IL	48,724	Rockville, MD.....	47,388
Elmhurst, IL	42,762	Takoma Park, MD	17,299
Evanston, IL	74,239	Saco, ME.....	16,822
Freeport, IL.....	26,443	Ann Arbor, MI.....	114,024
Gurnee, IL	28,834	Battle Creek, MI	53,364
Highland Park, IL.....	31,365	Delhi Township, MI	22,569
Lincolnwood, IL	12,359	Escanaba, MI.....	13,140
Naperville, IL	128,358	Flushing, MI.....	8,348
Normal, IL	45,386	Gladstone, MI	5,032
Oak Park, IL	39,803	Howell, MI	9,232
O'Fallon, IL	21,910	Jackson County, MI	158,422
Palatine, IL	65,479	Meridian Charter Township, MI	38,987
Park Ridge, IL.....	37,775	Oakland Township, MI	13,071
Peoria County, IL.....	183,433	Ottawa County, MI	238,314
Riverside, IL	8,895	Petoskey, MI	6,080
Sherman, IL	2,871	Rochester, MI.....	10,467
Shorewood, IL.....	7,686	Sault Sainte Marie, MI	16,542
Skokie, IL	63,348	South Haven, MI.....	5,021
Sugar Grove, IL	3,909	Troy, MI.....	80,959
Wilmington, IL	5,134	Village of Howard City, MI	1,585
Woodridge, IL	30,934	Blue Earth, MN	3,621
Fishers, IN	37,835	Carver County, MN.....	70,205
Munster, IN	21,511	Chanhassen, MN.....	20,321
Arkansas City, KS.....	11,963	Dakota County, MN.....	355,904
Chanute, KS	9,411	Duluth, MN	86,918
Fairway, KS	3,952	Fridley, MN	27,449
Gardner, KS.....	9,396	Hutchinson, MN	13,080
Lawrence, KS.....	80,098	Maple Grove, MN.....	50,365
Lenexa, KS	40,238	Mayer, MN	554
Merriam, KS	11,008	Medina, MN	4,005
Mission, KS	9,727	Minneapolis, MN	382,618
Olathe, KS.....	92,962	North Branch, MN	8,023
Overland Park, KS	149,080	Olmsted County, MN.....	124,277
Roeland Park, KS.....	6,817	Prior Lake, MN.....	15,917
Salina, KS	45,679	Scott County, MN	89,498
Wichita, KS	344,284	St. Cloud, MN.....	59,107
Bowling Green, KY.....	49,296	St. Louis County, MN.....	200,528

Washington County, MN.....	201,130	Blue Ash, OH	12,513
Woodbury, MN.....	46,463	Delaware, OH	25,243
Blue Springs, MO.....	48,080	Dublin, OH	31,392
Branson, MO.....	6,050	Hudson, OH	22,439
Clay County, MO.....	184,006	Kettering, OH	57,502
Creve Coeur, MO.....	16,500	Lebanon, OH.....	16,962
Ellisville, MO	9,104	Orange Village, OH.....	3,236
Grandview, MO.....	24,881	Sandusky, OH.....	27,844
Joplin, MO	45,504	Springboro, OH	12,380
Lee's Summit, MO.....	70,700	Upper Arlington, OH	33,686
Liberty, MO.....	26,232	Westerville, OH.....	35,318
Maryland Heights, MO.....	25,756	Broken Arrow, OK	74,839
Maryville, MO.....	10,581	Edmond, OK	68,315
O'Fallon, MO.....	46,169	Oklahoma City, OK	506,132
Platte City, MO	3,866	Stillwater, OK.....	39,065
Raymore, MO	11,146	Albany, OR.....	40,852
Richmond Heights, MO	9,602	Bend, OR.....	52,029
Starkville, MS	21,869	Corvallis, OR	49,322
Billings, MT.....	89,847	Eugene, OR.....	137,893
Bozeman, MT.....	27,509	Hermiston, OR.....	13,154
Missoula, MT	57,053	Jackson County, OR.....	181,269
Asheville, NC.....	68,889	Keizer, OR.....	32,203
Cary, NC	94,536	Lane County, OR	322,959
Charlotte, NC.....	540,828	Multnomah County, OR.....	660,486
Concord, NC.....	55,977	Portland, OR.....	529,121
Davidson, NC	7,139	Tualatin, OR	22,791
Durham, NC	187,038	Borough of Ebensburg, PA	3,091
High Point, NC.....	85,839	Cranberry Township, PA	23,625
Kannapolis, NC.....	36,910	Cumberland County, PA	213,674
Mecklenburg County, NC.....	695,454	Ephrata Borough, PA.....	13,213
Mooresville, NC.....	18,823	Kutztown Borough, PA.....	5,067
Winston-Salem, NC.....	185,776	Lower Providence Township, PA	22,390
Wahpeton, ND.....	8,586	Peters Township, PA	17,556
Cedar Creek, NE.....	396	Philadelphia, PA	1,517,550
La Vista, NE.....	11,699	State College, PA.....	38,420
Dover, NH	26,884	Upper Merion Township, PA	28,863
Lebanon, NH	12,568	East Providence, RI.....	48,688
Lyme, NH	1,679	Newport, RI	26,475
Alamogordo, NM	35,582	Greenville, SC.....	10,468
Albuquerque, NM	448,607	Mauldin, SC.....	15,224
Bloomfield, NM	6,417	Rock Hill, SC	49,765
Farmington, NM.....	37,844	Sioux Falls, SD.....	123,975
Rio Rancho, NM	51,765	Johnson City, TN.....	55,469
San Juan County, NM.....	113,801	Nashville, TN.....	545,524
Carson City, NV	52,457	Oak Ridge, TN	27,387
Henderson, NV	175,381	White House, TN.....	7,220
North Las Vegas, NV	115,488	Arlington, TX	332,969
Reno, NV	180,480	Austin, TX	656,562
Sparks, NV	66,346	Benbrook, TX.....	20,208
Washoe County, NV	339,486	Bryan, TX.....	34,733
Beekman, NY.....	11,452	Coppell, TX.....	39,958
Canandaigua, NY	11,264	Corpus Christi, TX.....	277,454
New York City, NY.....	8,008,278	Dallas, TX	1,188,580

Denton, TX.....	80,537	Radford, VA.....	15,859
Duncanville, TX.....	36,081	Roanoke, VA.....	94,911
El Paso, TX.....	563,662	Spotsylvania County, VA.....	90,395
Flower Mound, TX.....	50,702	Stafford County, VA.....	92,446
Fort Worth, TX.....	534,694	Staunton, VA.....	23,853
Georgetown, TX.....	28,339	Virginia Beach, VA.....	425,257
Grand Prairie, TX.....	127,427	Williamsburg, VA.....	11,998
Houston, TX.....	1,953,631	Chittenden County, VT.....	146,571
Hurst, TX.....	36,273	Montpelier, VT.....	8,035
Hutto, TX.....	1,250	Auburn, WA.....	40,314
Irving, TX.....	191,615	Bellevue, WA.....	109,569
McAllen, TX.....	106,414	Bellingham, WA.....	67,171
Pasadena, TX.....	141,674	Clark County, WA.....	345,238
Plano, TX.....	222,030	Federal Way, WA.....	83,259
Round Rock, TX.....	61,136	Gig Harbor, WA.....	6,465
Rowlett, TX.....	44,503	Hoquiam, WA.....	9,097
San Marcos, TX.....	34,733	Kirkland, WA.....	45,054
Shenandoah, TX.....	1,503	Kitsap County, WA.....	231,969
Southlake, TX.....	21,519	Lynnwood, WA.....	33,847
Sugar Land, TX.....	63,328	Mountlake Terrace, WA.....	20,362
Temple, TX.....	54,514	Ocean Shores, WA.....	3,836
The Colony, TX.....	26,531	Olympia, WA.....	42,514
Tomball, TX.....	9,089	Pasco, WA.....	32,066
Farmington, UT.....	12,081	Redmond, WA.....	45,256
Riverdale, UT.....	7,656	Renton, WA.....	50,052
Sandy City, UT.....	88,418	Snoqualmie, WA.....	1,631
Saratoga Springs, UT.....	1,003	Spokane Valley, WA.....	75,203
Springville, UT.....	20,424	Tacoma, WA.....	193,556
Washington City, UT.....	8,186	Vancouver, WA.....	143,560
Albemarle County, VA.....	79,236	Columbus, WI.....	4,479
Arlington County, VA.....	189,453	De Pere, WI.....	20,559
Blacksburg, VA.....	39,357	Eau Claire, WI.....	61,704
Botetourt County, VA.....	30,496	Merrill, WI.....	10,146
Chesapeake, VA.....	199,184	Ozaukee County, WI.....	82,317
Chesterfield County, VA.....	259,903	Racine, WI.....	81,855
Hampton, VA.....	146,437	Suamico, WI.....	8,686
Hanover County, VA.....	86,320	Wausau, WI.....	38,426
Hopewell, VA.....	22,354	Whitewater, WI.....	13,437
James City County, VA.....	48,102	Morgantown, WV.....	26,809
Lexington, VA.....	6,867	Cheyenne, WY.....	53,011
Lynchburg, VA.....	65,269	Gillette, WY.....	19,646
Newport News, VA.....	180,150	Laramie, WY.....	27,204
Northampton County, VA.....	13,093	Teton County, WY.....	18,251
Prince William County, VA.....	280,813		