Residents' participation levels

		% yes	vs. benchmark *
Please indicate whether or not	Voted in your most recent local election	75%	Similar
you have done each of the following in the last 12 months.	Contacted the City of Novi (in-person, phone, email or web) for help or inform	48%	Similar
	Volunteered your time to some group/activity in Novi	21%	Lower
	Attended a local public meeting (of local elected officials like City Council or C	19%	Similar
	Watched (online or on television) a local public meeting	13%	Similar
	Contacted Novi elected officials (in-person, phone, email or web) to express y	13%	Similar
	Campaigned or advocated for a local issue, cause or candidate	12%	Lower
		% a few times a week or more	
In general, how many times do	Use or check email	99%	Similar
you:	Access the internet from your home using a computer, laptop or tablet compu	98%	Similar
	Access the internet from your cell phone	96%	Similar
	Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	81%	Similar
	Shop online	59%	Similar
	Share your opinions online	34%	Similar

 $^{{\}color{blue}*} \ \, {\color{blue}\mathsf{Comparison}} \ \, {\color{blue}\mathsf{to}} \ \, {\color{blue}\mathsf{national}} \ \, {\color{blue}\mathsf{benchmark}} \ \, {\color{blue}\mathsf{is}} \ \, {\color{blue}\mathsf{shown}}. \ \, {\color{blue}\mathsf{lf}} \ \, {\color{blue}\mathsf{no}} \ \, {\color{blue}\mathsf{comparison}} \ \, {\color{blue}\mathsf{is}} \ \, {\color{blue}\mathsf{left}} \ \, {\color{blue}\mathsf{blank}}.$

National benchmark tables

Taking the pulse of the community has little meaning without knowing what pulse rate is too high and what is too low. Comparisons to results from other locations across the country can help provide context to the ratings received in Novi.

Ratings are compared when there were at least five other communities in which a similar question was asked. Where comparisons are available, five columns are provided in the table. The first column shows the comparison of Novi's rating to the benchmark. In that column, Novi's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Novi residents is statistically similar to or different (greater or lesser) than the benchmark. The second column is Novi's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.). The third column is the rank assigned to Novi's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. And finally, the fifth column shows the percentile for Novi's result -- that is what percent of surveyed communities had a lower rating than Novi.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City's 2020 ratings compare to other communities' ratings from the past five years.

			% positive	Rank	Number of communities	Percentile
Please rate each of the	Novi as a place to live	Higher	96%	52	381	87
following aspects of	Your neighborhood as a place to live	Similar	92%	36	313	89
quality of life in Novi.	Novi as a place to raise children	Higher	99%	25	378	94
	Novi as a place to work	Higher	88%	12	361	97
	Novi as a place to visit	Similar	68%	124	296	58
	Novi as a place to retire	Similar	69%	116	362	68
	The overall quality of life in Novi	Higher	95%	70	438	84
	Sense of community	Similar	72%	111	309	64
Please rate each of the	Overall economic health of Novi	Higher	90%	27	278	91
following characteristics	Overall quality of the transportation system (auto, bicy	Lower	54%	256	283	10
as they relate to Novi as a whole.	Overall design or layout of Novi's residential and comm	Similar	69%	94	273	66
a whole.	Overall quality of the utility infrastructure in Novi (wat	Similar	85%	10	40	73
	Overall feeling of safety in Novi	Higher	97%	44	359	88
	Overall quality of natural environment in Novi	Similar	81%	133	284	54
	Overall quality of parks and recreation opportunities	Similar	83%	24	40	37
	Overall health and wellness opportunities in Novi	Similar	84%	67	276	76
	Overall opportunities for education, culture and the arts	Similar	77%	97	275	65
	Residents' connection and engagement with their com	Similar	63%	18	40	52
Please indicate how	Recommend living in Novi to someone who asks	Higher	95%	39	293	87
likely or unlikely you ar	Remain in Novi for the next five years	Similar	87%	103	286	64
Please rate how safe or	In your neighborhood during the day	Similar	99%	25	352	93
unsafe you feel:	In Novi's downtown/commercial area during the day	Similar	96%	73	326	78
	From property crime	Higher	94%	5	54	91
	From violent crime	Higher	98%	9	54	83
	From fire, flood or other natural disaster	Similar	96%	2	40	95
Please rate the job you	Making all residents feel welcome	Similar	80%	5	40	87
feel the Novi community	Attracting people from diverse backgrounds	Much higher	86%	1	40	98
does at each of the following.	Valuing/respecting residents from diverse backgrounds	Higher	86%	1	40	98
ronowing.	Taking care of vulnerable residents (elderly, disabled, h	Higher	82%	2	40	95
Please rate each of the	Overall quality of business and service establishments i	Higher	86%	10	282	97
following characteristics	Variety of business and service establishments in Novi	Higher	85%	1	39	98
as they relate to Novi as a whole.	Vibrancy of downtown/commercial area	Similar	49%	134	258	48
a whole.	Employment opportunities	Higher	69%	19	313	94
	Shopping opportunities	Much higher	92%	5	299	99
	Cost of living in Novi	Similar	50%	84	276	70
	Overall image or reputation of Novi	Higher	92%	45	351	88
Please rate each of the	Traffic flow on major streets	Similar	55%	128	336	62
following characteristics	Ease of public parking	Higher	82%	9	244	97
as they relate to Novi as a whole.	Ease of travel by car in Novi	Similar	77%	72	312	77
a wildie.	Ease of travel by public transportation in Novi	Much lower	16%	235	248	5
		0::1	4.00	100	212	20

	Ease of travel by bicycle in Novi	Similar	46%	192	312	41
	Ease of walking in Novi	Similar		187		53
	Well-planned residential growth	Similar	54%	11	43	73
	Well-planned commercial growth	Similar	71%	14	43	66
	Well-designed neighborhoods	Similar	60%	21	38	41
	Preservation of the historical or cultural character of th					
	Public places where people want to spend time	Similar	63%	160	267	40
	Variety of housing options	Higher	72%	38	286	87
	Availability of affordable quality housing	Similar	43%	120	310	62
	Overall quality of new development in Novi	Similar	68%	56	298	82
	Overall appearance of Novi	Similar	85%	100	344	71
	Cleanliness of Novi	Higher	94%	39	309	88
	Water resources (beaches, lakes, ponds, riverways, etc.)	Similar	75%	14	36	58
	Air quality	Higher	93%	38	257	86
	Availability of paths and walking trails	Similar	72%	125	314	61
	Fitness opportunities (including exercise classes and pa	Similar	73%	141	264	47
	Recreational opportunities	Similar	70%	149	298	50
	Availability of affordable quality food	Higher	83%	19	257	93
	Availability of affordable quality health care	Higher	85%	14	271	95
	Availability of preventive health services	Higher	84%	17	253	94
	Availability of affordable quality mental health care	Higher	74%	4	248	99
	Opportunities to attend cultural/arts/music activities	Similar	54%	161	297	46
	Community support for the arts	Similar	57%	20	40	46
	Availability of affordable quality childcare/preschool	Higher	67%	24	269	92
	K-12 education	Much higher	96%	7	273	98
	Adult educational opportunities	Higher	808	17	255	94
Please also rate each of	Sense of civic/community pride	Similar	78%	10	40	73
the following	Neighborliness of residents in Novi	Similar	72%	72	269	74
characteristics as they relate to Novi as a whole.	Opportunities to participate in social events and activiti	Similar	63%	124	273	55
relate to Novi as a wilole.	Opportunities to attend special events and festivals	Similar	59%	195	291	33
	Opportunities to volunteer	Similar	68%	151	276	46
	Opportunities to participate in community matters	Similar	65%	149	282	47
	Openness and acceptance of the community toward peo	Higher	77%	21	302	94
Please indicate whether	Contacted the City of Novi (in-person, phone, email or w	Similar	48%	117	336	65
or not you have done	Contacted Novi elected officials (in-person, phone, emai	Similar	13%	212	267	21
each of the following in the last 12 months.	Attended a local public meeting (of local elected official	Similar	19%	163	273	41
the last 12 months.	Watched (online or on television) a local public meeting	Similar	13%	211	244	14
	Volunteered your time to some group/activity in Novi	Lower	21%	255	275	7
	Campaigned or advocated for a local issue, cause or can	Lower	12%	244	255	4
	Voted in your most recent local election	Similar	75%	20	40	46
	Used bus, rail, subway or other public transportation in	Much lower	5%	204	228	10
	Carpooled with other adults or children instead of drivin	Lower	26%	258	260	1
	Walked or biked instead of driving	Similar	58%	127	268	53
Please rate the quality of	Public information services	Similar	80%	50	289	83
each of the following	Economic development	Higher	77%	24	288	92
services in Novi.	Traffic enforcement	Similar	80%	51	360	86
	Traffic signal timing	Similar	59%	87	272	69
	Street repair	Similar	49%	172	355	52
	Street cleaning	Similar	78%	84	312	73
	Street lighting	Similar	68%	127	333	62
	Snow removal	Similar	76%	79	274	72
	Sidewalk maintenance	Similar	60%	128	312	59
	Bus or transit services	Much lower	14%	231	243	5
	Land use, planning and zoning	Similar	49%	142	303	53
	Code enforcement (weeds, abandoned buildings, etc.)	Higher	70%	32	370	92
	Affordable high-speed internet access	Similar	49%	22	37	36
	Garbage collection	Similar	91%	58	339	83
	Drinking water	Similar	82%	56	306	82
	Sewer services	Similar	91%	22	308	93
	Storm water management (storm drainage, dams, levee		82%	21	333	94
	Power (electric and/or gas) utility	Similar	91%	19	196	91
	1 ower (electric ana) or gas) utility	5-111-141	220	-7		7.1

Policy Sheriff services Sinitar 88 83 23 241 87							
Animal control		Utility billing	Similar	85%	33	241	87
Animal control							
Ministration of meregancy medical services Similar 95% 119 327 648 Fire services Fire services							
Fire services Fire services Fire services Fire prevention and education Emergency propared faces (services that prepare the co Similar 33 36 62 83 71			_				
Fire prevention and education Similar Similar T74 39 248 87 288 86 289 71 288 289 71 288 289 281		Ambulance or emergency medical services					
Emergency preparedness (services that prepare the co. Similar Co. Similar Co.		Fire services					
Preservation of natural areas (open space, farmlands an. Similar 74 228 344 34		Fire prevention and education					
Novi open space Similar S78 159 252 378 379 379 370		Emergency preparedness (services that prepare the co					
Recycling		Preservation of natural areas (open space, farmlands an		66%			
Please also rate the City parks Similar 878 133 316 62 62 62 63 63 63 63 6		Novi open space					
Please also rate the quality of each of the following services in Novi.		Recycling					
Quality of each of the following services in Novi. Recreation centers or facilities Rispher Recreation facilities Recreation centers or facilities Rispher Recreation facilities Rispher Recreation facilities Rispher Recreation facilities Rispher Risph		Yard waste pick-up	Similar	80%	118	272	
Recreation centers or facilities Redath services Redath services		City parks					
Novi. Reference theres or ractities Similar services 18 igher 668 18 236 93 Public library services Higher 968 14 324 96 Please rate the following overall customer service by Novi employees (police, rec Higher 908 13 378 97 Please rate the following overament of command goverament The voerall direction that Novi is taking Similar 718 44 324 88 Performance. The job Novi government does at welcoming resident in. Similar 568 91 326 72 Overall confidence in Novi government Higher 738 33 282 89 Generally acting in the best interest of the community Higher 738 33 282 89 Being open and transparent to the public Being open and transparent to the public Similar 668 15 45 66 Treating all residents sout issues facing the community Similar 668 10 48 Overall, how would you rate the quality of the Util of Yori Similar 88		Recreation programs or classes	Higher	85%		317	
Public library services Righer 968 14 324 96 Overall customer service by Novi employees (police, rec. Righer 908 13 378 97 Please rate the following categories of Novi government The overall direction that Novi is taking government The job Novi government does at welcoming resident in. Similar 728 411 324 888 Overall confidence in Novi government Righer 718 16 280 95 Overall confidence in Novi government Righer 718 16 280 95 Overall confidence in Novi government Righer 718 16 280 95 Overall confidence in Novi government Righer 718 16 280 95 Overall confidence in Novi government Righer 718 33 328 89 Righer 718 16 280 95 Righer 718 178 278 278 Righer 718 17	_	Recreation centers or facilities	Similar	80%	77	285	73
Please rate the following categories of Novi employees (police, rec Higher 71% 44 389 89 89 89 89 89 89 8		Health services	Higher	86%		236	
Please rate the following categories of Novi government performance. The overall direction that Novi is taking Similar Total 1		Public library services	Higher	96%	14	324	96
categories of Novi government of Suminary of President of Novi government of Suminary of President of Novi government of No		Overall customer service by Novi employees (police, rec	Higher	90%	13	378	97
The job Novi government does at welcoming resident in Similar 56% 91 326 72 73 73 73 73 73 73 73	_	The value of services for the taxes paid to Novi	Higher	71%	44	389	89
Performance. The Job Novi government does at welcoming resident in Similar Sob 91 326 72	_	The overall direction that Novi is taking	Similar	72%	41	324	88
Overall confidence in Novi government	5	The job Novi government does at welcoming resident in	Similar	56%	91	326	72
Being honest Being porn and transparent to the public Similar 67% 10 40 73 73 73 73 73 73 73 7	P	Overall confidence in Novi government	Higher	71%	16	280	95
Being open and transparent to the public Informing residents about issues facing the community Informing residents about issues facing the community Treating all residents fairly Treating residents fairly Treating residents with respect Similar Simil		Generally acting in the best interest of the community	Higher	73%	33	282	89
Informing residents about issues facing the community Righer 79% 11 278 97 Treating all residents fairly Higher 79% 11 278 97 Treating residents with respect Similar 84% 6 40 84 Overall, how would you rate the quality of the s The Federal Government Similar 47% 62 261 77 Please rate how important, if at all, you think it is for the Novi community to focus on each of the following in the coming two years. Overall quality of the utility infrastructure in Novi (wat Higher 95% 2 40 95 Overall quality of the utility infrastructure in Novi (wat Higher 90% 19 257 82 Overall quality of parks and recreation opportunities Similar 74% 121 256 53 Overall quality of parks and recreation opportunities Similar 98% 3 40 92 Overall quality of parks and recreation opportunities for education, culture and the arts Residents' connection and engagement with their com Lower 72% 238 257 78 In general, how many times do you: Access the internet from your home using a computer, I Similar 96% 1 40 98 Visit social media sites such as Facebook, Twitter, What Similar 99% 3 40 92 Share your opinions online Similar 34% 12 40 67 Shop online Soponline Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 948		Being honest	Higher	74%	32	273	89
Treating all residents fairly Higher 79% 11 278 97 Treating residents with respect Similar 84% 6 40 84 Overall, how would you rate the quality of thes. The Ederal Government The Ederal Government Similar 92% 56 261 77 Please rate how important, if at all, you think it is for the Novi community to focus on each of the following in the following in the coming two years. Overall quality of the transportation system (auto, bicy Similar 76% 116 257 32 Overall quality of the transportation system (auto, bicy Similar 76% 116 257 35 Overall quality of the transportation system (auto, bicy Similar 76% 116 257 35 Overall quality of the transportation system (auto, bicy Similar 76% 116 257 35 Overall quality of the transportation system (auto, bicy Similar 76% 116 257 32 Overall quality of the transportation system (auto, bicy Similar 76% 116 257 35 Overall quality of the transportation system (auto, bicy Similar 92% 46 257 32 Overall quality of the transportation system (auto, bicy Similar 92% 46 257 32 Overall quality of the transportation system (auto, bicy Similar 92% 46 257 32 Overall quality of the transportation system (auto, bicy Similar 92% 46 257 32 Overall quality of the transportation system (auto, bicy Similar 95% 3 40 92 Overall quality of the transportation system (auto, bicy Similar 96% 1 40 98 Overall quality of the transportation system (auto, bicy Similar 34% 12 40 64 Overall quality of the transportation system (auto, bicy Similar 34% 12 40 64 Overall quality of the transportation system (auto, bicy Similar 59% 8 40 78 Overall quality of the transportation system (auto, bicy Similar 59% 8 40 78 Overall quality of the transportation system (auto, bicy Similar 74% 121 256 53		Being open and transparent to the public	Similar	67%	10	40	73
Treating residents with respect Similar S4% 6 40 84		Informing residents about issues facing the community	Similar	66%	15	45	66
Overall, how would you rate the quality of the s The City of Novi The Federal Government Similar Similar Similar Please rate how important, if at all, you think it is for the Novi community to focus on each of the following in the coming two years. Pleaserse rate how important, if at all, you think it is for the Novi Community to focus on each of the following in the coming two years. Pleaserse rate how important, if at all, you think it is for the Novi Community to focus on each of the following in the coming two years. Poverall quality of the utility infrastructure in Novi (wat Higher Overall quality of the utility infrastructure in Novi (wat Higher Overall quality of natural environment in Novi Overall quality of parks and recreation opportunities Overall quality of parks and recreation opportunities in Novi Overall quality of parks and recreation opportunities in Novi Overall opportunities for education, culture and the arts Residents' connection and engagement with their com Residents' connection and engagement with their com Residents' connection and engagement with their com Access the internet from your home using a computer, I Similar Access the internet from your cell phone Visit social media sites such as Facebook, Twitter, What Similar Similar 96% 1 40 92 1090 98 3 40 92 1090 98		Treating all residents fairly	Higher	79%	11	278	97
rate the quality of the s The Federal Government Similar 92% 56 257 78 32 40 95 The Federal Government Similar 71% 175 257 32 The Similar 76% 116 257 55 The Federal Government The Fede		Treating residents with respect	Similar	84%	6	40	84
Please rate how important, if at all, you think it is for the Novi community to focus on each of the following in the coming two years. Noverall quality of the utility infrastructure in Novi (wat Similar 92% 16 257 32 40 95		•	Similar	85%	66	400	84
Overall quality of the transportation system (auto, bicy Similar 71% 175 257 32 Overall quality of the transportation system (auto, bicy Similar 76% 116 257 55 Overall design or layout of Novi's residential and comm Similar 76% 116 257 55 Overall quality of the utility infrastructure in Novi (wat Higher 95% 2 40 95 Overall quality of natural environment in Novi Similar 92% 46 257 82 Overall quality of parks and recreation opportunities Similar 85% 3 40 92 Overall quality of parks and recreation opportunities Similar 74% 121 256 53 Overall health and wellness opportunities in Novi Similar 79% 150 257 41 Overall opportunities for education, culture and the arts Residents' connection and engagement with their com Lower 72% 238 257 7 In general, how many times do you: Access the internet from your home using a computer, I Similar 98% 3 40 92 Access the internet from your cell phone Similar 96% 1 40 98 Visit social media sites such as Facebook, Twitter, What Similar 99% 3 40 92 Use or check email Similar 99% 3 40 92 Similar 99% 3 40 92 Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone Similar 99% 3 40 92 Access the internet from your cell phone 90% 90% 90% 90% 90% 90% 90% 90% 90% 90%	rate the quality of the s	The Federal Government	Similar	47%	62	261	77
think it is for the Novi community to focus on each of the following in the coming two years. Overall quality of the utility infrastructure in Novi (wat Higher 95% 2 40 95 Overall quality of the utility infrastructure in Novi (wat Higher 95% 2 40 95 Overall quality of safety in Novi Similar 92% 46 257 82 Overall quality of natural environment in Novi Higher 90% 19 257 93 Overall quality of parks and recreation opportunities Similar 85% 3 40 92 Overall health and wellness opportunities in Novi Similar 74% 121 256 53 Overall opportunities for education, culture and the arts Similar 79% 150 257 41 Residents' connection and engagement with their com Lower 72% 238 257 7 In general, how many times do you: Access the internet from your home using a computer, I Similar 98% 3 40 92 Access the internet from your cell phone Similar 96% 1 40 98 Visit social media sites such as Facebook, Twitter, What Similar 99% 3 40 92 Share your opinions online Similar 34% 12 40 67 Shop online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94		Overall economic health of Novi	Similar	92%	56	257	78
Community to focus on each of the following in the coming two years. Overall design or layout of Novi's residential and comm Overall quality of the utility infrastructure in Novi (wat Bimilar Overall quality of the utility infrastructure in Novi (wat Overall quality of natural environment in Novi Overall quality of parks and recreation opportunities Overall quality of parks and recreation opportunities Overall health and wellness opportunities in Novi Overall opportunities for education, culture and the arts Residents' connection and engagement with their com Lower Town Town Access the internet from your home using a computer, I Similar Access the internet from your cell phone Visit social media sites such as Facebook, Twitter, What Use or check email Share your opinions online Shop online Would you say that in general your health is: Similar Similar Town Similar Fown		Overall quality of the transportation system (auto, bicy	Similar	71%	175	257	32
each of the following in the coming two years. Overall quality of the utility infrastructure in Novi (wat Higher Overall feeling of safety in Novi Overall feeling of safety in Novi Overall quality of natural environment in Novi Higher Overall quality of parks and recreation opportunities Similar Overall health and wellness opportunities in Novi Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall opportunities for education, culture and the arts Similar Overall Overa		Overall design or layout of Novi's residential and comm	Similar	76%	116	257	55
Overall quality of natural environment in Novi Fligher 90% 19 257 93 Overall quality of parks and recreation opportunities Overall health and wellness opportunities in Novi Overall opportunities for education, culture and the arts Residents' connection and engagement with their com In general, how many times do you: Access the internet from your home using a computer, I Similar 98% 3 40 92 Access the internet from your cell phone Similar 98% 3 40 92 Visit social media sites such as Facebook, Twitter, What Use or check email Similar 81% 13 40 64 Use or check email Similar 99% 3 40 92 Share your opinions online Similar 99% 3 40 92 Shop online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94	,	Overall quality of the utility infrastructure in Novi (wat	Higher	95%	2	40	95
Overall quality of parks and recreation opportunities Overall health and wellness opportunities in Novi Overall opportunities for education, culture and the arts Residents' connection and engagement with their com Residents' connection and engagement with their com Lower 72% 238 257 7 In general, how many times do you: Access the internet from your home using a computer, I Similar 98% 3 40 92 Similar 98% 3 40 92 Similar 96% 1 40 98 Visit social media sites such as Facebook, Twitter, What Use or check email Similar 99% 3 40 92 Share your opinions online Similar 99% 3 40 92 Share your opinions online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94	the coming two years.	Overall feeling of safety in Novi	Similar	92%	46	257	82
Overall health and wellness opportunities in Novi Overall opportunities for education, culture and the arts Residents' connection and engagement with their com Lower T2% 238 257 7 In general, how many times do you: Access the internet from your home using a computer, I Similar Access the internet from your cell phone Visit social media sites such as Facebook, Twitter, What Similar Similar 96% 1 40 98 Visit social media sites such as Facebook, Twitter, What Similar 99% 3 40 92 Share your opinions online Similar Similar 99% 3 40 92 Share your opinions online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94		Overall quality of natural environment in Novi	Higher	90%	19	257	93
Overall opportunities for education, culture and the arts Residents' connection and engagement with their com Lower 72% 238 257 7 In general, how many times do you: Access the internet from your home using a computer, I Similar 98% 3 40 92 Access the internet from your cell phone Similar 96% 1 40 98 Visit social media sites such as Facebook, Twitter, What Similar 81% 13 40 64 Use or check email Similar 99% 3 40 92 Share your opinions online Similar 99% 3 40 92 Shop online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94		Overall quality of parks and recreation opportunities	Similar	85%	3	40	92
Residents' connection and engagement with their com Lower 72% 238 257 7 In general, how many times do you: Access the internet from your home using a computer, I Similar 98% 3 40 92 Access the internet from your cell phone Similar 96% 1 40 98 Visit social media sites such as Facebook, Twitter, What Similar 81% 13 40 64 Use or check email Similar 99% 3 40 92 Share your opinions online Similar 34% 12 40 67 Shop online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94		Overall health and wellness opportunities in Novi	Similar	74%	121	256	53
In general, how many times do you: Access the internet from your home using a computer, I Similar 98% 3 40 92 Access the internet from your cell phone Similar 96% 1 40 98 Visit social media sites such as Facebook, Twitter, What Similar 81% 13 40 64 Use or check email Similar 99% 3 40 92 Share your opinions online Similar 34% 12 40 67 Shop online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94		Overall opportunities for education, culture and the arts	Similar	79%	150	257	41
Access the internet from your cell phone Similar 96% 1 40 98 Visit social media sites such as Facebook, Twitter, What Similar 81% 13 40 64 Use or check email Similar 99% 3 40 92 Share your opinions online Similar 34% 12 40 67 Shop online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94		Residents' connection and engagement with their com	Lower	72%	238	257	7
Visit social media sites such as Facebook, Twitter, What Similar 81% 13 40 64 Use or check email Similar 99% 3 40 92 Share your opinions online Similar 34% 12 40 67 Shop online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94		Access the internet from your home using a computer, I	Similar	98%	3	40	92
Use or check email Similar 99% 3 40 92 Share your opinions online Similar 34% 12 40 67 Shop online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94	times do you:	Access the internet from your cell phone	Similar	96%	1	40	98
Share your opinions online Similar 34% 12 40 67 Shop online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94		Visit social media sites such as Facebook, Twitter, What	Similar	81%	13	40	64
Shop online Similar 59% 8 40 78 Would you say that in general your health is: Similar 76% 17 262 94			Similar	99%	3	40	92
Would you say that in general your health is: Similar 76% 17 262 94		Share your opinions online	Similar	34%	12	40	67
,,		Shop online	Similar	59%	8	40	78
What impact, if any, do you think the economy will have Similar 26% 28		Would you say that in general your health is:	Similar	76%	17	262	94
		What impact, if any, do you think the economy will have	Similar	26%	193	267	28

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

	In which category is your age?	18-24 years
		25-34 years
		35-44 years
		45-54 years
		55-64 years
		65-74 years
		75 years or older
	What is your gender?	Female
		Male
		Identify in another way
	Which best describes the building you live in?	One family house detache
		Building with two or more
		Mobile home
		Other
	Do you rent or own your home?	Rent
		Own
Please rate each of the following aspects of	f Novi as a place to live	Excellent
quality of life in Novi.		Good
		Fair
	Your neighborhood as a place to live	Excellent
		Good
		Fair
		Poor
	Novi as a place to raise children	Excellent
		Good
		Fair
	Novi as a place to work	Excellent
		Good
		Fair
		Poor
	Novi as a place to visit	Excellent
		Good
		Fair
		Poor
	Novi as a place to retire	Excellent
		Good
		Fair
		Poor
	The overall quality of life in Novi	Excellent
		Good
		Fair
	Sense of community	Excellent
		Good
		Fair
		Poor
Please rate each of the following	Overall economic health of Novi	Excellent

Diagon water and a fall of all a	Overall acamemia karakka af Nasai	
Please rate each of the following characteristics as they relate to Novi as a	Overall economic health of Novi	Good
whole.		Fair
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Novi	Excellent
	3.5, 516, 1006, 543, III 19091	Good
		Fair
		Poor
	Overall design or layout of Novi's residential and	Excellent
	commercial areas (e.g., homes, buildings, streets, parks, etc.)	Good
		Fair
		Poor
	Overall quality of the utility infrastructure in Novi	Excellent
	(water, sewer, storm water, electric/gas)	Good
		Fair
		Poor
	Overall feeling of safety in Novi	Excellent
		Good
		Fair
	Overall quality of natural environment in Novi	Excellent
		Good
		Fair
		Poor
	Overall quality of parks and recreation opportunities	Excellent
		Good
		Fair
		Poor
	Overall health and wellness opportunities in Novi	Excellent
		Good
		Fair
		Poor
	Overall opportunities for education, culture and the	Excellent
	arts	Good
		Fair
		Poor
	Residents' connection and engagement with their	Excellent
	community	Good
		Fair
		Poor
Please indicate how likely or unlikely you	Recommend living in Novi to someone who asks	Very likely
are to do each of the following.		Somewhat likely
		Somewhat unlikely
		Very unlikely
	Remain in Novi for the next five years	Very likely
		Somewhat likely
		Somewhat unlikely
		Very unlikely
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe
-	-	Somewhat safe
		Neither safe nor unsafe
	In Novi's downtown/commercial area during the day	
	,	Somewhat safe
		Neither safe nor unsafe

Please rate how safe or unsafe you feel:	In Novi's downtown/commercial area during the day	Somewhat unsafe	
	From property crime	Very safe	
		Somewhat safe	
		Neither safe nor unsafe	
		Somewhat unsafe	
	From violent crime	Very safe	
		Somewhat safe	
		Neither safe nor unsafe	
	From fire, flood or other natural disaster	Very safe	
		Somewhat safe	
		Neither safe nor unsafe	
		Somewhat unsafe	
Please rate the job you feel the Novi	Making all residents feel welcome	Excellent	
community does at each of the following.		Good	
		Fair	
		Poor	
	Attracting people from diverse backgrounds	Excellent	
		Good	
		Fair	
		Poor	
	Valuing/respecting residents from diverse	Excellent	
	backgrounds	Good	
		Fair	
		Poor	
	Taking care of vulnerable residents (elderly,	Excellent	
	disabled, homeless, etc.)	Good	
		Fair	
		Poor	
Please rate each of the following	Overall quality of business and service	Excellent	
characteristics as they relate to Novi as a whole.	establishments in Novi	Good	
		Fair	
		Poor	
	Variety of business and service establishments in Novi	Excellent	
	NOVI	Good	
		Fair	
		Poor	
	Vibrancy of downtown/commercial area	Excellent	
		Good	
		Fair	
		Poor	
	Employment opportunities	Excellent	
		Good	
		Fair	
		Poor	
	Shopping opportunities	Excellent	
		Good	
		Fair	
		Poor	
	Cost of living in Novi	Excellent	
		Good	
		Fair	

Please rate each of the following	Cost of living in Novi	Poor	
characteristics as they relate to Novi as a whole.	Overall image or reputation of Novi	Excellent	
		Good	
		Fair	
		Poor	
Please rate each of the following	Traffic flow on major streets	Excellent	
characteristics as they relate to Novi as a whole.	, , , , , , , , , , , , , , , , , , , ,	Good	
whole.		Fair	
		Poor	
	Ease of public parking	Excellent	
	Last of public parking	Good	
		Fair	
		Poor	
	Ease of travel by car in Novi	Excellent	
	Ease of travel by car in Novi	Good	
		Fair	
		Poor	
	Ease of travel by public transportation in Novi	Excellent	
		Good	
		Fair	
		Poor	
	Ease of travel by bicycle in Novi	Excellent	
		Good	
		Fair	
		Poor	
	Ease of walking in Novi	Excellent	
		Good	
		Fair	
		Poor	
	Well-planned residential growth	Excellent	
		Good	
		Fair	
		Poor	
	Well-planned commercial growth	Excellent	
		Good	
		Fair	
		Poor	
	Well-designed neighborhoods	Excellent	
		Good	
		Fair	
		Poor	
	Preservation of the historical or cultural character of the community	Excellent	
	the community	Good	
		Fair	
		Poor	
	Public places where people want to spend time	Excellent	
		Good	
		Fair	
		Poor	
	Variety of housing options	Excellent	
		Good	

Please rate each of the following Variety of housing options Fair characteristics as they relate to Novi as a whole. Poor Availability of affordable quality housing Excellent Good Fair Poor Overall quality of new development in Novi Excellent Good Fair Poor Overall appearance of Novi Excellent Good Fair Poor Cleanliness of Novi Excellent Good Fair Poor Water resources (beaches, lakes, ponds, riverways, Excellent Good Fair Poor Air quality Excellent Good Fair Poor Availability of paths and walking trails Excellent Good Fair Poor Fitness opportunities (including exercise classes and Excellent paths or trails, etc.) Good Fair Poor Recreational opportunities Excellent Good Fair Poor Availability of affordable quality food Excellent Good Fair Poor Availability of affordable quality health care Excellent Good Fair Poor Availability of preventive health services Excellent

> Good Fair Poor

Availability of affordable quality mental health care Excellent

Please rate each of the following characteristics as they relate to Novi as a	Availability of affordable quality mental health care	Good	
whole.		Fair	
		Poor	
	Opportunities to attend cultural/arts/music	Excellent	
	activities	Good	
		Fair	
		Poor	
	Community support for the arts	Excellent	
		Good	
		Fair	
		Poor	
	Availability of affordable quality childcare/preschool		
		Good	
		Fair	_
		Poor	
	K-12 education	Excellent	
		Good	
		Fair	
		Poor	
	Adult educational opportunities	Excellent	
		Good	
		Fair	
		Poor	
Please also rate each of the following	Sense of civic/community pride	Excellent	
characteristics as they relate to Novi as a whole.		Good	
whole.		Fair	
		Poor	
	Neighborliness of residents in Novi	Excellent	
		Good	
		Fair	
		Poor	
	Opposituaities to positionate in accial quanta and		
	Opportunities to participate in social events and activities	Excellent	
		Good	
		Fair	
		Poor	
	Opportunities to attend special events and festivals		
		Good	
		Fair	
		Poor	
	Opportunities to volunteer	Excellent	
		Good	
		Fair	
		Poor	
	Opportunities to participate in community matters	Excellent	
		Good	
		Fair	
		Poor	
	Openness and acceptance of the community toward	Excellent	
	people of diverse backgrounds	Good	
		Fair	
		Poor	
		1 001	

Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Novi (in-person, phone, email or web) for help or information	No Yes
	Contacted Novi elected officials (in-person, phone,	No
	email or web) to express your opinion	Yes
	Attended a local public meeting (of local elected	No
	officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood w	Yes
	Watched (online or on television) a local public	No
	meeting	Yes
	Volunteered your time to some group/activity in	No
	Novi	Yes
	Campaigned or advocated for a local issue, cause or candidate	No
	candidate	Yes
	Voted in your most recent local election	No
		Yes
	Used bus, rail, subway or other public transportation instead of driving	No
	transportation instead of driving	Yes
	Carpooled with other adults or children instead of driving alone	No
		Yes
	Walked or biked instead of driving	No
		Yes
ease rate the quality of each of the llowing services in Novi.	Public information services	Excellent
3		Good
		Fair
		Poor
	Economic development	Excellent
		Good
		Fair
	T. 65	Poor
	Traffic enforcement	Excellent
		Good
		Fair
	Traffic cianal timing	Poor Excellent
	Traffic signal timing	Good
		Fair
		Poor
	Street repair	Excellent
	Street repair	Good
		Fair
		Poor
	Street cleaning	Excellent
	3	Good
		Fair
		Poor
	Street lighting	Excellent
		Good
		Fair
		Poor
	Snow removal	Excellent
		Good
		_

Please rate the quality of each of the following services in Novi.

Snow removal	Poor	
Sidewalk maintenance	Excellent	
	Good	
	Fair	
	Poor	
Bus or transit services	Excellent	
	Good	
	Fair	
	Poor	
Land use, planning and zoning	Excellent	
	Good	
	Fair	
	Poor	
Code enforcement (weeds, abandoned buildings, etc.)	Excellent	
	Good	
	Fair	
A66 - 1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	Poor	
Affordable high-speed internet access	Excellent	
	Good Fair	
Coult a sea celle etile s	Poor	
Garbage collection	Excellent Good	
	Fair	
	Poor	
	1 001	
Drinking water	Excellent	
Drinking water	Excellent	
Drinking water	Excellent Good Fair	
Drinking water	Good	
Drinking water Sewer services	Good Fair	
	Good Fair Poor	
	Good Fair Poor Excellent	
	Good Fair Poor Excellent Good	
Sewer services Storm water management (storm drainage, dams,	Good Fair Poor Excellent Good Fair	
Sewer services	Good Fair Poor Excellent Good Fair Poor	
Sewer services Storm water management (storm drainage, dams,	Good Fair Poor Excellent Good Fair Poor Excellent	
Sewer services Storm water management (storm drainage, dams,	Good Fair Poor Excellent Good Fair Poor Excellent Good	
Sewer services Storm water management (storm drainage, dams,	Good Fair Poor Excellent Good Fair Poor Excellent Good Fair	
Storm water management (storm drainage, dams, levees, etc.)	Good Fair Poor Excellent Good Fair Poor Excellent Good Fair Poor	
Storm water management (storm drainage, dams, levees, etc.)	Good Fair Poor Excellent Good Fair Poor Excellent Good Excellent Excellent Good Fair Poor	
Storm water management (storm drainage, dams, levees, etc.)	Good Fair Poor Excellent Good Fair Poor Excellent Good Fair Poor Excellent Good Fair Poor Excellent Good	
Storm water management (storm drainage, dams, levees, etc.)	Good Fair Poor Excellent Good Fair Poor Excellent Good Fair Good Fair Foor Excellent Good Fair	
Sewer services Storm water management (storm drainage, dams, levees, etc.) Power (electric and/or gas) utility	Good Fair Poor Excellent Good Fair Poor Excellent Good Fair Poor Excellent Good Fair Poor Excellent Good Fair	
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Sewer services Storm water management (storm drainage, dams, levees, etc.) Power (electric and/or gas) utility	Good Fair Poor Excellent Good Fair	
Sewer services Storm water management (storm drainage, dams, levees, etc.) Power (electric and/or gas) utility	Good Fair Poor Excellent Good Fair Poor Excellent Good Fair Poor Excellent Good Fair Poor Excellent Good Fair Foor Fair Foor Excellent Good Fair	
Sewer services Storm water management (storm drainage, dams, levees, etc.) Power (electric and/or gas) utility Utility billing	Good Fair Poor Excellent	
Sewer services Storm water management (storm drainage, dams, levees, etc.) Power (electric and/or gas) utility Utility billing	Good Fair Poor Excellent Good Fair	
Sewer services Storm water management (storm drainage, dams, levees, etc.) Power (electric and/or gas) utility Utility billing	Good Fair Poor Excellent Good Fair Poor	
Sewer services Storm water management (storm drainage, dams, levees, etc.) Power (electric and/or gas) utility Utility billing	Good Fair Poor Excellent Good Fair	

Please rate the quality of each of the	Crime prevention		_
following services in Novi.	Crime prevention	Fair	
		Poor	
	Animal control	Excellent	
		Good	
		Fair	
		Poor	
	Ambulance or emergency medical services	Excellent	
		Good	
		Fair	
		Poor	
	Fire services	Excellent	
		Good	
		Fair	
		Poor	
	Fire prevention and education	Excellent	
		Good	
		Fair	
		Poor	
	Emergency preparedness (services that prepare the	Excellent	
	community for natural disasters or other emergency situations)	Good	
	,	Fair	
		Poor	
	Preservation of natural areas (open space,	Excellent	
	farmlands and greenbelts)	Good	
		Fair	
		Poor	
	Novi open space	Excellent	
		Good	
		Fair	
		Poor	
	Recycling	Excellent	
		Good	
		Fair	
		Poor	
	Yard waste pick-up	Excellent	
	• •	Good	
		Fair	
		Poor	
lease also rate the quality of each of the	City parks	Excellent	
ollowing services in Novi.		Good	
		Fair	
		Poor	
	Recreation programs or classes	Excellent	
	cacion programs or classes	Good	
		Fair	
		Poor	
	Recreation centers or facilities		
	Recreation centers of facilities	Excellent	
		Good	
		Fair	
		Poor	
	Health services	Excellent	

Please also rate the quality of each of the following services in Novi.	Health services	Good	
following services in Novi.		Fair	
		Poor	
	Public library services	Excellent	
		Good	
		Fair	
		Poor	
	Overall customer service by Novi employees (police,	Excellent	
	receptionists, planners, etc.)	Good	
		Fair	
		Poor	
Please rate the following categories of Novi	The value of services for the taxes paid to Novi	Excellent	
government performance.	The value of services for the taxes paid to novi	Good	
		Fair	
		Poor	
	The overall direction that Novi is taking	Excellent	
	The overall direction that Novi is taking	Good	
		Fair	
		Poor	
	The job Nevi government does at welcoming	Excellent	
	The job Novi government does at welcoming resident involvement	Good	
		Fair	
	Occupilly and ideas in New insurance to	Poor	
	Overall confidence in Novi government	Excellent	
		Good	
		Fair	
		Poor	
	Generally acting in the best interest of the community	Excellent	
		Good	
		Fair	
		Poor	
	Being honest	Excellent	
		Good	
		Fair	
		Poor	
	Being open and transparent to the public	Excellent	
		Good	
		Fair	
		Poor	
	Informing residents about issues facing the community	Excellent	
		Good	
		Fair	
		Poor	
	Treating all residents fairly	Excellent	
		Good	
		Fair	
		Poor	
	Treating residents with respect	Excellent	
		Good	
		Fair	
		Poor	
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Excellent Good Fair Poor Excellent Good Fair Poor Essential Very important Somewhat important Not at all important Very important Somewhat important Very important Somewhat important Very important Somewhat important Very important Somewhat important Very important
Fair Poor Excellent Good Fair Poor Essential Very important Somewhat important Not at all important Very important Somewhat important Very important Somewhat important Not at all important Somewhat important Not at all important
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Somewhat important
Not at all important
sing a Several times a day
Once a day

In general, how many times do you:	Access the internet from your home using a computer, laptop or tablet computer	Every few weeks	
		Less often or never	
	Access the internet from your cell phone	Several times a day	
		Once a day	
		A few times a week	
		Every few weeks	
		Less often or never	
	Visit social media sites such as Facebook, Twitter,	Several times a day	
	WhatsApp, etc.	Once a day	
		A few times a week	
		Every few weeks	
		Less often or never	
	Use or check email	Several times a day	
		Once a day	
		A few times a week	
		Every few weeks	
		Less often or never	
	Share your opinions online	Several times a day	
		Once a day	
		A few times a week	
		Every few weeks	
		Less often or never	
	Shop online	Several times a day	
		Once a day	
		A few times a week	
		Every few weeks	
		Less often or never	
	Would you say that in general your health is:	Excellent	
		Good	
		Very good	
		Fair	
		Poor	
	What impact, if any, do you think the economy will	Very positive	
	have on your family income in the next 6 months? Do you think the impact will be:	Somewhat positive	
		Neutral	
		Somewhat negative	
		Very negative	
	How many years have you lived in Novi?	Less than 2 years	
		2-5 years	
		6-10 years	_
		11-20 years	
		More than 20 years	
	About how much is your monthly housing cost for	Less than \$500	
	the place you live (including rent, mortgage payment, property tax, property insurance and	\$500 to \$999	
	homeowners' association (HOA) fees)?	\$1,000 to \$1,499	
		\$1,500 to \$1,999	
		\$2,000 to \$2,499	
		\$2,500 to \$2,999	•
		\$3,000 to \$3,499	
		\$3,500 or more	
	Do any children 17 or under live in your household?	No	

Do any children 17 or under live in your household?	Yes
Are you or any other members of your household	No
aged 65 or older?	Yes
How much do you anticipate your household's total	Less than \$25,000
income before taxes will be for the current year? (Please include in your total income money from all	\$25,000 to \$49,999
sources for all persons living in your household.)	\$50,000 to \$74,999
	\$75,000 to \$99,999
	\$100,000 to \$149,999
	\$150,000 or more
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic
	Yes, I consider myself to b
What is your race? (Mark one or more races t	American Indian or Alaska
indicate what race you consider yourself to be.)	Asian, Asian Indian or Pac
	Black or African American
	Other
	White