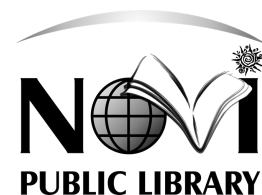


# ANNUAL REPORT

## JULY 2017-JUNE 2018



### WHAT A YEAR!

This past year was very successful for the Novi Public Library (NPL). There were 443,152 visitors to the building which was a 15% increase from 2017. On an average 1,400 people per day utilize the Library. Along with actively working to create opportunities to sustain the future of the Novi Community through leadership, partnerships with community members, and local organizations, NPL continues to provide what our residents want and need on a daily basis. Patrons come to the Library to borrow materials, attend book discussions, rent meeting space, hang out with friends in Teen Space, participate in one of the many story times, utilize our 3D printers, and visit our Friends group in their Book Nook.

In the past year, we had many accomplishments and milestones that are listed on the back for your reading pleasure. There was significant growth in the Summer Reading Program and monthly events, an expansion in our early literacy initiatives by providing more outreach to schools, continued support to hundreds of patrons utilizing our one-on-one technology programs, and NPL had its highest number of Teen Space participants.

The Library continues to develop as an organization and is always thinking of ways to **inform, inspire, and include** our Novi residents. The successes this year could not have been possible without the generous support from the Novi community, its donors and local partnerships.

Thank you and happy reading!

Julie Farkas  
Library Director

### LEADERSHIP



7 INDIVIDUALS  
ONE AMAZING BOARD

#### Mission Statement:

Novi Public Library provides the resources and programs to support the educational, cultural, informational and recreational needs of its diverse community.



**INFORM. INSPIRE. INCLUDE.**

#### STAY CONNECTED:



2,467  
Newsletter  
Subscribers



2,703  
Facebook  
Likes



[novilibrary.org](http://novilibrary.org)  
248-349-0720



2,110  
Twitter  
Followers



432  
Instagram  
Followers

## ACCOMPLISHMENTS & MILESTONES JULY 2017-JUNE 2018

**Partnered** with the Novi High School Robotics team to assemble 200 prosthetic arms for those in need utilizing 3D printers **(Jun/July 2017)**.

**Revealed** new features to the youth area including story time backpacks to highlight the five early literacy practices (talk, sing, read, write and play) **(July 2017)**.

**Reached** out to 8,700 homes that did not have library cards and sent physical cards to the residents hoping to gain new users. This was based on targeted information for homes with young children, double income/no kids, and seniors over the age of 55 **(Aug/Sep 2017)**.

**Purchased** two Sony Virtual Reality systems for future programming and learning opportunities **(Oct 2017)**.

**Unveiled** a donation of new books to the Library obtained through the U.S. Library of Congress Surplus Book Program **(Oct 2017)**.

**Collaborated** with neighborhood libraries (Lyon Township, Northville, Salem-South Lyon, Wixom and Walled Lake) for the 8th annual Community Reads event **(Nov 2017)**.

**Upgraded** to a new, more user-friendly online catalog and checkout system (CARL) **(May 2018)**.

**Achieved** the Essential level of the Library of Michigan's Quality Services Audit Checklist (QSAC) **(May 2018)**.



### BE ON THE LOOKOUT FOR:

LED lighting conversion for building/parking lot  
Makerspace Renovation  
Lending Library kiosk at Lakeshore Park

## FINANCIALS & STATISTICS

**Items Checked Out**-734,996  
**Meeting Room Rentals**-570  
**Meeting Room Participants**-12,406  
**Teen Space Participants**-6,301-**Highest to date**  
**Computer Logins**-657,020  
**Program Participants**-47,840  
**Library Cards Issued**-4,662  
**Read Box Usage**-1,203 Books  
**App Visits**-422,822  
**Volunteers**-228  
**Raising a Reader**- Over 250 Sign-ups  
**Summer Reading Participants**- 3,085 **Highest to date**

## TOTAL SPONSORSHIPS

**\$16,670** raised in program and event sponsorships  
**\$3,250** in-kind donations

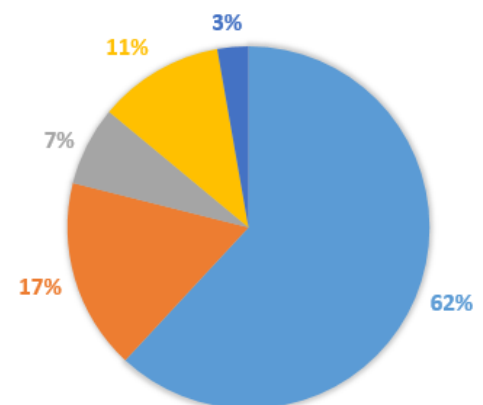
**The Friends of the Novi Library** donated \$25,700 for programs, technology and furniture

## GRANTS WON

-Community Financial Summer of Sharing Grant-**\$1,000**  
 -Arts and Humanities Touring Grant-**\$618**

## LIBRARY EXPENDITURES JULY 2017-JUNE 2018

Personnel/Benefits (62%)	\$1,785,693.12
Collections/Online Resources/Catalog (17%)	\$491,493.61
Utilities/Maintenance/Building/Grounds (11%)	\$323,607.49
Supplies/Equipment/Technology/Furniture (7%)	\$203,969.63
Other Services (3%)	\$79,730.27
<b>Total Expenditures</b>	<b>\$2,884,494.12</b>





## Our Team

### Board of Trustees

Melissa Agosta  
William Lawler  
Craig Messerknecht  
Tara Michener  
Doreen Poupard  
Ramesh Verma  
Geoffrey Wood

Library Director  
Julie Farkas

### Motto:

Inform. Inspire. Include.

### Mission Statement:

Novi Public Library provides the resources and programs to support the educational, cultural, informational and recreational needs of its diverse community.

### Values Statement:

Novi Public Library supports intellectual freedom and access to informational resources for all, while maintaining the privacy of its patrons and providing a safe and secure environment.

### Vision Statement:

Novi Public Library is a center of community activity and a source of local pride. It is a library that fulfills the needs of the community in a comfortable, user-friendly, well-staffed facility that is capable of adapting to change.

### Contact us:

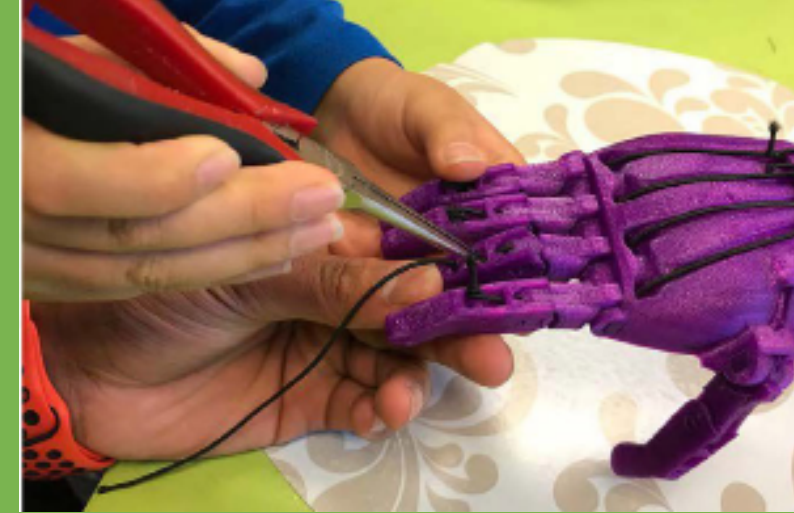
45255 W. Ten Mile Rd.  
Novi, MI 48375  
248-349-0720  
novilibrary.org



Monday-Thursday: 10am-9pm

Friday-Saturday: 10am-6pm

Sunday: 12-6pm



# Celebrating Five Years of Accomplishments

2013-2018

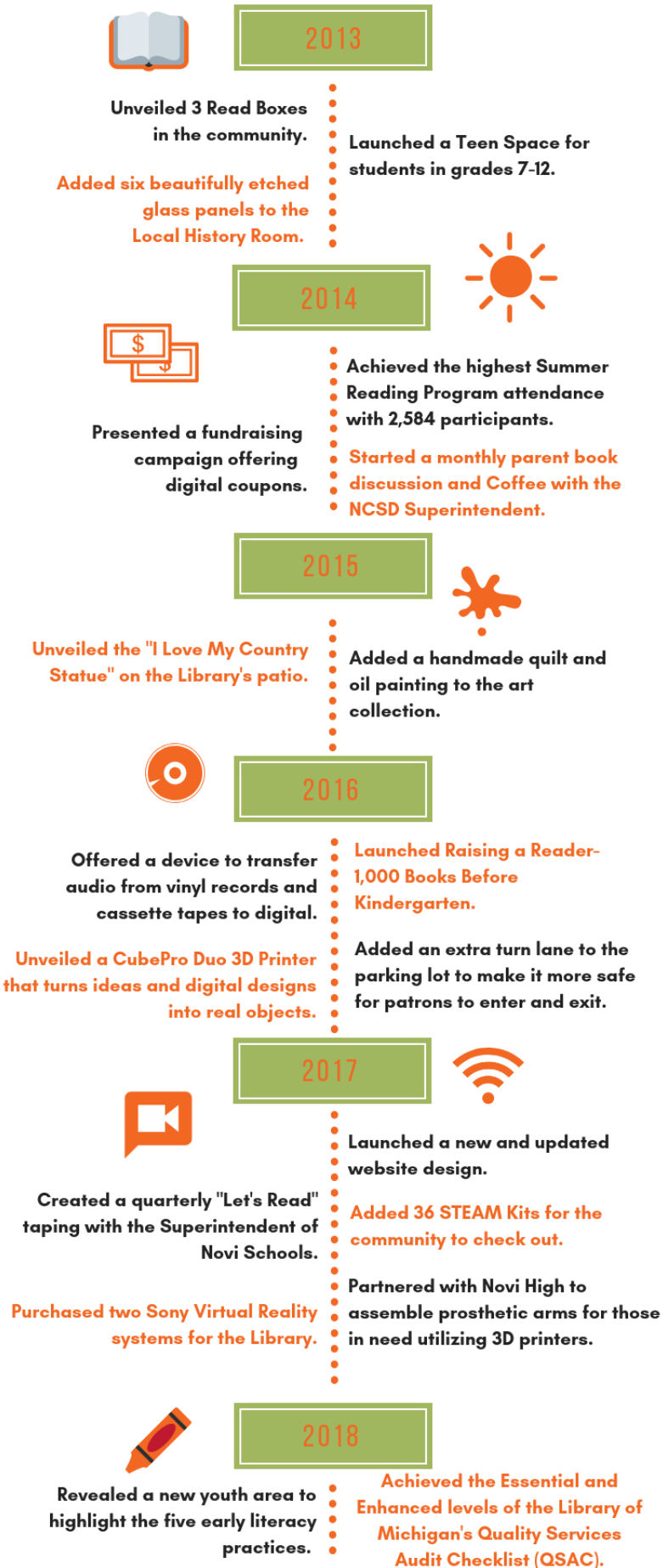
Strategic Plan Update

Inform. Inspire. Include.





# A LOOK AT THE PAST FIVE YEARS



# A GLIMPSE INTO THE FUTURE...

## 2018-2019 Goals

- Maintain excellent customer service in all facets of the library's operations, Board functions and community involvement.
- Balance the needs of the community with fiscal responsibility and reduce the deficit spending.
- Provide quality and diverse services, materials, programs and technology.
- Promote the Library in Novi's residential and business communities and provide outreach to non-library users.
- Ensure that the Library maintains policies and planning strategies that promote safe, efficient, productive and enjoyable experiences for patrons and staff.

## Be on the lookout for:

- LED lighting conversion
- Lending Library at Lakeshore Park
- Makerspace Renovation
- Fillable On-line Library Card and more...

## How we get where we are:

- Friends of the Novi Library
- Sponsorship's
- Donations
- Grants
- Fundraising campaigns

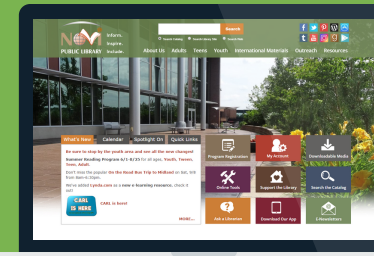
## Interested in donating?

The Library accepts donations which will be used to increase our collection and enrich our services. Visit [novilibrary.com](http://novilibrary.com) to learn more.

"Absent a community center in Novi, NPL has become a destination place that aims to serve all residents who wish to be engaged in learning, culture, and recreation."

Novi Mayor-Bob Gatt

# UPCOMING DATES TO REMEMBER...



visit [novilibrary.org](http://novilibrary.org) for up-to-date information.

- Sign up for our monthly e-newsletter to receive the latest library news and program information or download our app in the app store!

## Library Board Meetings:

Library Board meetings are held on the fourth Thursday of the month at 7pm to review financials, make policy decisions, and provide broad operational oversight of the Library. The public is welcome to join us to keep up to date on all Library information!

Can't make a meeting? Watch it LIVE on Spectrum and AT&T Uverse.



Thank you for your patronage and your partnership.

THANK YOU

# GROWING NUMBERS

Numbers below are totaled from the past five years

