# **CITY of NOVI CITY COUNCIL**



Agenda Item H August 10, 2009

**SUBJECT:** Approval to extend the 2008 Janitorial Services contract (an annual contract with two renewal options) with DU ALL Cleaning Inc., for one year based on the same terms, conditions and pricing as the original contract (estimated amount of \$68,760).

| SUBMITTING DEPARTMENT: Facility Operations |   |
|--|---|
| CITY MANAGER APPROVAL                      |   |
| EXPENDITURE REQUIRED                       | \$ 68,760   |
| AMOUNT BUDGETED                            | \$100,000   |
| LINE ITEM NUMBER                           | Accounts 814 (contract services) and 934 (building maintenance); various departments. |

#### **BACKGROUND INFORMATION:**

The original contract was for janitorial services at the Civic Center, Community Center, Police Department, Indoor Gun Range, and the Building Department Satellite Office (11 Mile & Beck Road). Since the satellite office is no longer utilized by staff, we have removed this building from the contract (\$720 per year), and added the DPS.

DPS staff has been cleaning the Field Services Complex outside of work hours for an annual cost of approximately \$30,000. This figure includes one staff member paid at time and a half and cleaning supplies. DU ALL will provide janitorial services at the DPS for \$9,360 per year.

We have been very satisfied with this company's performance, and they will maintain their 2008 contract prices.

**RECOMMENDED ACTION:** Approval to extend the 2008 Janitorial Services contract (an annual contract with two renewal options) with DU ALL Cleaning Inc., for one year based on the same terms, conditions and pricing as the original contract (estimated amount of \$68,760).

|                         | .1 | 2 | Y. | N |
|-------------------------|----|---|----|---|
| Mayor Landry            |    |   |    |   |
| Mayor Pro Tem Gatt      |    |   |    |   |
| Council Member Burke    | -  |   |    |   |
| Council Member Crawford |    |   |    |   |

|                         | 1 | 2 | Y | N        |
|-------------------------|---|---|---|----------|
| Council Member Margolis |   |   | i |          |
| Council Member Mutch    |   |   |   |          |
| Council Member Staudt   |   |   |   | <b>[</b> |

DU ALL Cleaning Inc.

May 11, 2009.

Phone;(586)709-9517 Fax; (586)566-6573

Mrs. Sue Morianti. City of Novi 45175 W. Ten Mile Road Novi, MI 48375

RE: Janitorial Services Contract at City of Novi.

Dear Mrs.Morianti.

Thank you, for allowing us to prepare this letter for janitorial services at your facility.

<u>DU ALL Cleaning Inc</u> will not increase the price for Janitorial Services at City of Novi from May 31st 2009 – May 31st 2010.

<u>DU ALL Cleaning Inc</u> will keep the same price and term and conditions that we had last year from May  $31^{st}$  2008 – May  $31^{st}$  2009. The same price will be charge from May  $31^{st}$  2009 – May  $31^{st}$  2010.

<u>DU ALL Cleaning Inc</u> is prepare to put all its management experience into maintaining your facility at the very highest quality standars.

With experience and knowledge that we have gained from performing janitorial service at similar facilities over past 8 years, we are confident that we will be able to complete all of the contract obligations.

Once again, thank you for the opportunity to present this letter. If you have any questions, please feel free to contact me at (586)709-9517.

Sincirely Yours

Mondi Kakay.

Mondi Rakaj President DU ALL Cleaning Inc

| City of Novi, Michigan<br>purchasing department<br>45175 W. TEN MILE RD.<br>NOVI, MI 48375JANITORIAL SERVICES<br>proposal FormBIDS DUE Wednesday, March 25, 2008 by 3:00 P.M. |
|---|
| Bid submitted by:   |
| Name (printed) MONDI RAKAJ Title: VICE PRESIDENT  |
| Company (Legal Registration)  |
| Address 47465 BARBARA RD  |
| City <u>MACOMB</u> State <u>MI</u> Zip <u>48044</u>   |
| Telephone (586) 709-9517 Fax (586) 566-6573   |
| E-mail DUALL CLEANINGINCO YAHOO, COM  |
| Signature Mondi Rakaj Date 03/20/08   |

For information on responding to this ITB, contact Carol Kalinovik, Purchasing Director at <u>ckalinovik@citvofnovi.org</u>

Submittal of Bids: Bids must be delivered prior to the due date and time specified above to the City of Novi, Purchasing Department, 2<sup>nd</sup> floor, 45175 W. Ten Mile Rd., Novi, Michigan 48375. Bids must be submitted by person or mail. Faxed quotations will not be accepted.

THIS FORM MUST BE INCLUED WITH PROPOSAL. FAILURE TO SUBMIT PRICING ON THE PROPOSAL FORM PROVIDED BY THE CITY OF NOVI MAY CAUSE THE BID TO BE CONSIDERED NON-RESPONSIVE AND INELIGIBLE FOR AWARD.

#### NOTICE TO BIDDERS:

The City of Novi officially distributes bid documents through the Michigan Intergovernmental Trade Network (MITN). **Copies of bid documents obtained from any other source are not considered official copies**. The City of Novi cannot guarantee the accuracy of any information not obtained from the MITN website and is not responsible for any errors contained by any information received from alternate sources. Only those vendors who obtain bid documents from the MITN system are guaranteed access to receive addendum information, if such information is issued.

If you obtained this document from a source other than the source indicated, it is recommended that you register on the MITN site, www.govbids.com, and obtain an official copy.



### CITY OF NOVI JANITORIAL SERVICES

## **PROPOSAL FORM - CONTINUED**

The undersigned, as bidder, declares that he has visited the building(s) to be cleaned and has familiarized himself with the type of services desired and has carefully examined the specifications and instructions to bidders, which he understands and accepts as sufficient for the purpose, and agrees he will furnish to the City of Novi the specified services and will accept in full payment therefore the following amounts:

FOR THE SUPPLY OF JANITORIAL SERVICES FOR A ONE(1) YEAR PERIOD (WITH TWO (2) RENEWAL OPTIONS IN ONE (1) YEAR INCREMENTS (AT THE FOLLOWING LOCATIONS:

### BID ITEM #I - Civic Center, 45175 W. Ten Mile Road

| ltem                             | Unit     | Unit price     | Yearly price |
|----------------------------------|----------|----------------|--------------|
| Nightly cleaning<br>5 times/week | Month    | \$1270,00      | \$15240.00   |
| Optional Nightly<br>Cleaning     | Saturday | \$50,00 PERTIN | NE NA        |

## BID ITEM #2 – Community Center,45175 W. Ten Mile Road

| Item                             | Unit  | Unit price | Yearly price |
|----------------------------------|-------|------------|--------------|
| Nightly cleaning<br>7 times/week | Month | \$1320,00  | \$ 15840.00  |

## BID ITEM #3 - Novi Police Headquarters, 45125 W. Ten Mile Road

| Item  | Unit  | Unit price | Yearly price |
|---|-------|------------|--------------|
| Nightly cleaning<br>5 days/week/2 <sup>nd</sup> floor,<br>7 days/week/1 <sup>st</sup> floor | Month | \$2300,00  | \$27600,00   |

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| Item  | Unit                   | Unit price      | Yearly price  |
|---|------------------------|-----------------|---|
| Nightly cleaning 3<br>days/week   | Week                   | \$60,00         | \$ 720,00   |
| BID ITEM #5 - Indoor G  | Gun Range, 26          | 350 Delwal      |   |
| Item  | Unit                   | Unit price      | Yearly price  |
| Monthly cleaning<br>2 times/month   | Month                  | \$60.00         | \$ 720,00   |
| TOTAL OF YE   |                        | E 1+2+3+4+5     | =\$ 60120.00  |
|   |                        |                 |   |
|   |                        |                 | •   |
|   |                        |                 |   |
|   |                        |                 | port pund   |
| ALTERNATE #1 - NOV  | /I PUBLIC LIB          |                 | poloof who when   |
| ALTERNATE #1 – NOV  | /I PUBLIC LIB          |                 | Unit price  |
| Item  | ······                 |                 | <u> </u>  |
| Item<br>7 days/week   | Unit                   | ×<br>\$1        | Unit price  |
| Item<br>7 days/week   | Unit<br>Month          | ×<br>\$1        | Unit price<br>300,00  |
| Item<br>7 days/week<br>6 days/week  | Unit<br>Month          | ×<br>\$1<br>\$1 | Unit price<br>300,00<br>200,00  |
| 7 days/week<br>6 days/week<br>ALTERNATE #2  | Unit<br>Month          | ×<br>\$1<br>\$1 | Unit price<br>300,00<br>200,00  |
| Item<br>7 days/week<br>6 days/week  | Unit<br>Month          | ×<br>\$1<br>\$1 | Unit price<br>300,00  |
| Item<br>7 days/week<br>6 days/week<br>ALTERNATE #2                                    | Unit<br>Month          | ×<br>\$1<br>\$1 | Unit price<br>300,00<br>200,00  |
| Item<br>7 days/week<br>6 days/week<br>ALTERNATE #2<br>Carpet Cleaning                 | Unit<br>Month<br>Month | ×<br>\$1<br>\$1 | Unit price<br>300,00<br>200,00<br>\$ 0.09<br><i>FEP Sq.Pt</i><br>\$ 0.09<br>Sq. Y |
| Item<br>7 days/week<br>6 days/week<br>ALTERNATE #2<br>Carpet Cleaning<br>ALTERNATE #3 | Unit<br>Month<br>Month | airs)           | Unit price<br>300,00<br>200,00<br>\$ 0.09<br>FEP Sq.Pt<br>\$ 0.09<br>Sq. Y        |

The undersigned agrees that the hourly cost for unspecified cleaning services if requested shall be  $\frac{44.50}{2}$  per hour. Material for unspecified cleaning services shall be billed at cost plus  $\frac{42}{2}$  %.

# PROPOSAL ·

DU-ALL CLEANING

47465 Barbara Road • Macomb, MI 48044 (586)709-9517

Licensed&Insured

| Commercial | - | Ind | ust | ria |  |
|------------|---|-----|-----|-----|--|
|------------|---|-----|-----|-----|--|

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| PROPOSAL SUBMITTED TO DP S FACILITY              |      | PHONE         |                   | DATE 07/22/09      |
|--|------|---------------|-------------------|--------------------|
| 26300 DELWAL                                     |      | (248)735-5634 |                   |                    |
|  |      |               |                   |                    |
| CITY, STATE and ZIP CODE NOVI, MI 48375          |      | JOB LOCATIC   | ON OAKLAND COUNTY | 4                  |
|  |      | I             |                   |                    |
| WE HEREBY SUBMIT THE FOLLOWING ESTIMATES:        |      | otal Sq. Ft.  | Price Per Sq. Ft. | Cost Per Month     |
| Janitorial Services for DPS. Five days per week  |      | 650           | 0.21.3            | \$780,00           |
|  |      |               |                   |                    |
|  |      |               |                   | Cost Per Time      |
| Window Washing Int & Ext.                        | _    |               |                   | \$120.00           |
| Carpet Cleaning.                                 | 2    | 650           | 0.08              | \$232.00 K         |
| Steam Clean fabric chairs.                       |      |               |                   | \$ 2.50 Each 2. 12 |
| Wash walls in hallway and kitchen. & BATTHRe     | UM ( | VALLS         |                   | \$100.00           |
| Initial full cleaning of D P S including ceiling | •    |               |                   |                    |
| fans ,light fixtures, vents, wall washing, dlean |      |               |                   |                    |
| Plexiglass (on bulletin boards in hallway),      |      |               |                   |                    |
| outside of kitchen cupboards.                    |      |               |                   | \$200.00           |
| where  |      |               |                   |                    |
|  |      |               |                   |                    |
|  |      |               |                   |                    |
|  |      |               |                   | ·                  |
|  |      |               |                   |                    |
|  |      |               |                   |                    |

|      | lance with specifications below, for the sum of:   | We Propose hereby to furnish material and labor - complete in accord  |
|------|--|---|
| ).   | dollars(\$780.00   | SEVEN HUNDRED & EIGHTY  |
|      |  | Payment to be made as follows:  |
| iys. | Authorized<br>Signature <u>Wond</u> Rakay<br>Note: This proposal may be<br>Withdrawn by us if not accepted within 60 days. | All material is guaranteed to be as apecified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation from above specifications involving extra coats will be executed only upon written orders, and will become an extra charge over and above the estimate. By acceptance of this merchandlee, you agree to pay a 1.8% per month late charge (21.8% per annum) or the highest rate allowed by law. Late charges start on the day following the due date. |
|      | Signature  | Acceptance of Proposal – The above prices, specifications<br>and conditions are antisfactory and are hereby accepted. You are authorized to<br>do the work as specified. Payment will be made as outlined above.  |
|      | Signature  | per month late charge (21,8% per annum) or the highest rate allowed by<br>law. Late charges start on the day following the due date.<br>Acceptance of Proposal – The above prices, specifications<br>and conditions are astisfactory and are hereby accepted. You are authorized to<br>do the work as specified. Payment will be made as outlined above.  |



## CITY OF NOVI JANITORIAL SERVICES

## CONTRACTED BUILDINGS

FREQUENCY AND DESCRIPTION OF SERVICES TO BE RENDERED

Frequency Description of Cleaning Services

### CARPETED FLOORS

Daily Vacuum all carpets (including under desks, chairs)

Daily Remove debris and vacuum traffic areas

Daily Remove debris and vacuum all walk-off mats at entrances

## NON-CARPETED FLOORS

| Daily     | Damp mop  |
|-----------|---|
| Bi-Weekly | Auto Scrub  |
| Monthly   | Tile floors waxed/buffed (Police Department)  |
| Quarterly | Strip, wax and buff (wax or finish used to be approved by City of Novi)             |
| Monthly   | Ceramic Tile Floors buff/finish(not wax/slip proof)                                 |
| Quarterly | Clean cove moldings   |
|           | DOORS   |
| Daily     | Clean Lobby Doors - (Police Department Only)  |
| Weekly    | Clean all interior glass doors including door side panels<br>And panels above doors |
|           |   |

| Monthly      | Clean all non-glass doors  |
|--------------|--|
| Twice weekly | Clean glass panels adjacent to doors: Monday/Thursday  |
| Monthly      | Clean plexiglass panels (Civic Center) inside surface only                                     |
| Quarterly    | Clean plexiglass panels Inside & outside surfaces  |
|              | APPROACHES, ENTRANCEWAYS, FOYERS   |
| Daily        | Sweep and damp mop (water must be changed frequently)  |
| Daily        | Sweep all outside entranceways   |
| Daily        | Empty trash can outside combination door (P.D.)<br>Empty trash cans outside civic center doors |
|              | STAIRS, STAIRWELLS, LANDINGS AND ELEVATORS   |
| Daily        | Elevator - Vacuum  |
| Daily        | Sweep Stairwells and damp mop  |
|              | ELEVATORS  |
| Daily        | Wipe off panels, and doors<br>Clean debris from track  |
|              | FILE CABINETS  |
| Weekly       | Dust   |
| Quarterly    | Wipe outside with Water & Cleaner  |
|              | ASHTRAYS   |
| Daily        | Empty and clean sand urns (outside)<br>Replenish sand as needed                                |
|              |  |

### WASTEBASKETS

Quarterly Clean inside and outside of wastebasket

### TRASH CONTAINERS

Daily Empty and store in designated area. Trash disposal area will be specified.

LEDGES AND COUNTERTOPS

Daily Dust

Weekly Wash with Cleaner

### WATER FOUNTAINS

Daily Clean and sanitize

DESK PHONES

Monthly Clean and sanitize

PUBLIC PHONES AND BOOTHS

Monthly Clean and sanitize

BOOK SHELVES/SHELVING

Twice weekly Dust

LOCKERS AND BENCHES

Monthly Dust - Lockers (Top)

Quarterly Wash down with cleaner

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|               | DUSTING: COBWEBS AND ABOVE SIX FEET                                      |  |
|---------------|--|--|
| Monthly       | General dusting, air vents   |  |
|               | LUNCHROOMS, KITCHENS, LOUNGES, CONFERENCE ROOMS,<br>LOBBIES AND HALLWAYS |  |
| Monthly       | Clean stack chairs with cleaner (Lunchroom)                              |  |
| Daily         | Empty wastebaskets and change liners (Lunchroom)                         |  |
| Daily         | Wash Countertops (all)   |  |
| Daily         | Clean tables   |  |
| Daily         | Vacuum carpet  |  |
| Daily         | Damp mop   |  |
| Daily         | Clean sink with cleanser   |  |
| Weekly        | Clean exteriors of trash containers                                      |  |
| Monthly       | Clean exteriors only of refrigerators                                    |  |
|               | RESTROOMS/LOCKER ROOMS   |  |
| Monthly       | Wash partitions with Cleaner   |  |
| Daily         | Clean and sanitize commodes and urinals                                  |  |
| Weekly        | Clean mirrors  |  |
| Daily         | Clean sinks and chrome: fill soap dispensers as needed                   |  |
| Daily         | Clean and fill paper towel dispenser                                     |  |
| Daily         | Empty and clean towel disposal; change liner as needed                   |  |
| Daily         | Fill toilet paper dispensers(do NOT leave extra rolls on dispenser)      |  |
| Daily         | Empty and sanitize sanitary napkin disposal area                         |  |
| Daily         | Empty trash containers   |  |
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| Daily<br>Monthly | Clean and disinfect showers (P.D. only) |
|------------------|---|
|                  | CELL BLOCKS                             |
| Daily            | Mop and disinfect floors                |
| Daily            | Clean and disinfect toilets             |
| Daily            | Clean glass windows                     |
| Daily            | Wipe & disinfect telephones             |
|                  | BOOKING                                 |
| Daily            | Wipe off shelving and countertops       |
| Daily            | Mop floors                              |
| Daily            | Clean sink                              |
|                  | SALLY PORT                              |
| Weekly           | Sweep and hose down floor               |
|                  | LIGHT FIXTURES                          |
| Twice Yearly     | Clean glass panels covering fixtures    |