



Novi Older Adult Services Transportation Program.

Be Independent. Stay Active. Be Healthy.

The City of Novi's Older Adult Transportation is a community-based program which provides specialized transportation for the residents of Novi age 55+ or those under 55 with a limiting disability.

- Let us drive you to:
- Medical appointments
 - Restaurants
 - Shopping
 - Beauty salons
 - Special events
 - Classes
 - Programs

Anywhere YOU want to go!
(within our service area)



Let us do the Driving!

7 Reasons YOU should ride with us:

- Maintain your independence.
- Safe and secure.
- Community-based.
- Curb to curb service.
- Save on gas.
- Friendly drivers.
- We get you where you need to go!

A service of:
City of Novi Older Adult Services
45175 Ten Mile Rd
Novi, Michigan 48375
248.347.0414 or visit cityofnovi.org

Promoting Healthy, Active Lifestyles

Passengers:

City of Novi residents who are 55+ in age. If you are under 55 years of age with a limiting disability, to participate, you must provide a letter from your doctor stating you are experiencing a physical challenge and cannot drive a vehicle. The service cannot accommodate children or pets. Service animals with appropriate information on file are permissible.

Service Area:

City of Novi and 10 mile range outside the City. The 10 mile range is calculated from the Novi Civic Center. Transportation schedulers will determine if your destination is within the service area.

Vehicles are scheduled based on the needs of each passenger using either a lift-equipped bus or standard car/van. Smoking, drinking or eating is prohibited in any vehicle at all times.

Service Hours:

Transportation is available 8am-4pm Monday-Friday (last pick-up is at 4pm in Novi or 3:30pm out of Novi) and 9am-3pm Saturday (last pick-up is at 2:30pm). No transportation is provided on holidays when City services are closed.

Fare Structure:

- Free rides within the City of Novi and border shopping areas.
- \$5 one-way outside the city limits-within a 10 mile range (begins at the Novi Civic Center).

Exact payment is expected as you board the vehicle each time. Exact change is required as drivers cannot make change. Passengers must pay by cash or check payable to the City of Novi. Drivers cannot accept tips, but you are welcome to make a donation to Older Adult Transportation Program.



To Schedule Your Ride:

Reservations are required at least 1 business day in advance and are scheduled based on availability. Online reservations and texting notifications options are available. Please schedule your appointment with some flexibility as the vehicle **may be up to 15 minutes early or late** depending on road conditions, traffic and other passengers.

Call: 248.735.5617

Rides are scheduled between 7am and 4pm, Monday through Friday.

By email:

Noviseniortransportation@cityofnovi.org.

State name, address, phone number, destination address, date, times (pick-up & return) for your trip.

Punch Card:

Price: \$30 - 7 rides outside the City limits (save \$5)

For your convenience, a pre-paid punch card is available to use in place of cash. A punch card can be purchased from transportation drivers or at the Older Adult Services office. **Punch card is non-refundable, non-transferrable and cannot be replaced, if lost.**

Inclement Weather:

Older Adult Transportation will contact all riders scheduled in the event of a major snow/ice storm. Closure information will be posted on:

- City of Novi website: www.cityofnovi.org
- Facebook: City of Novi Boomers and Beyond
- Novi Weather Hotline: **248.347.0473**

For more information about the service call 248.735.5617

Thanks to Novi City Council's approval, complimentary transportation is now available within the city for those 55+.

